

# Resources and Next Steps



# **We have help!**

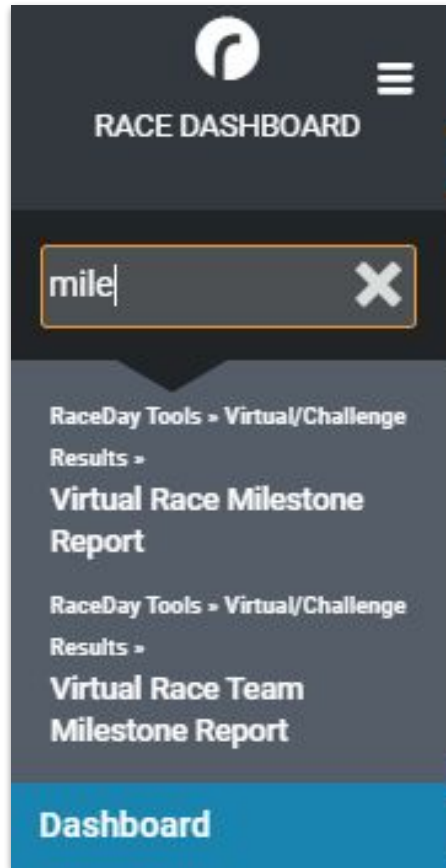
So. Much. Help.

- ▷ How-to guides
- ▷ On-going training
- ▷ Support personnel

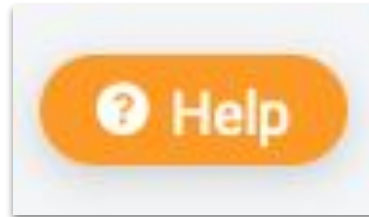
# In-Product Help

Help tools while you're walking through the product.

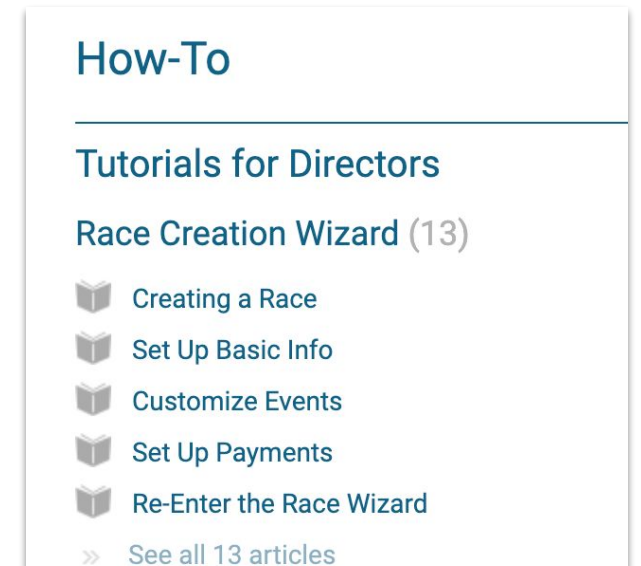
## Search



## Help Button



## Tutorials





# Support Contacts

## ***RunSignup Support***

- [info@runsignup.com](mailto:info@runsignup.com)
- *Seven days a week*

## ***RaceDay Scoring Support***

- *Open a help ticket from RaceDay Scoring*
- [raceday@runsignup.com](mailto:raceday@runsignup.com) or  
(267) 603-1469





# Further Training

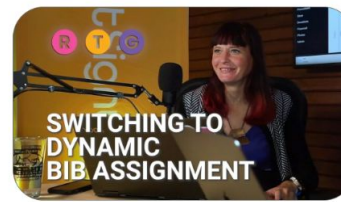
- Webinars
- Youtube Recorded Sessions
- Check out the Learning tab on our website for more



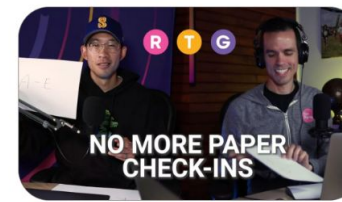
## The CheckIn App In Action



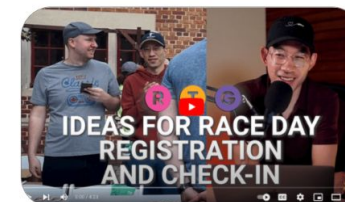
**RUNNING AN EFFICIENT PACKET PICKUP** ➔



**SWITCHING TO DYNAMIC BIB ASSIGNMENT** ➔



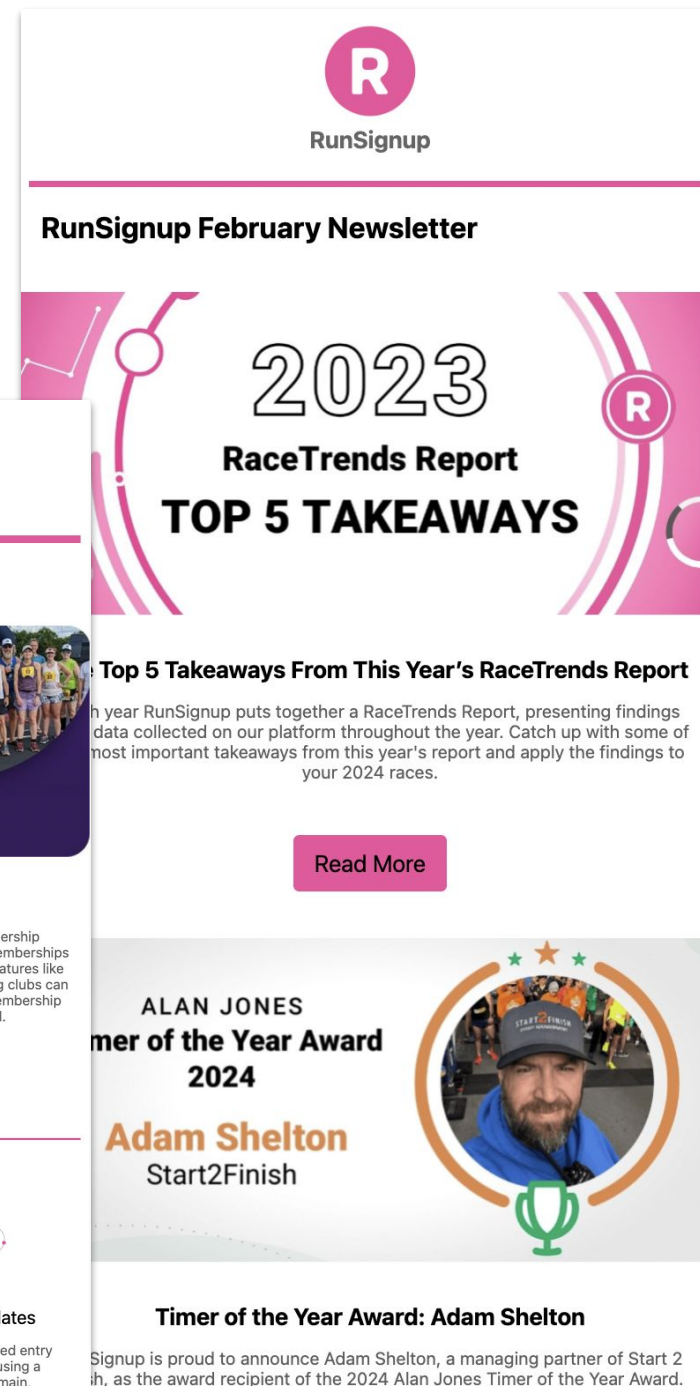
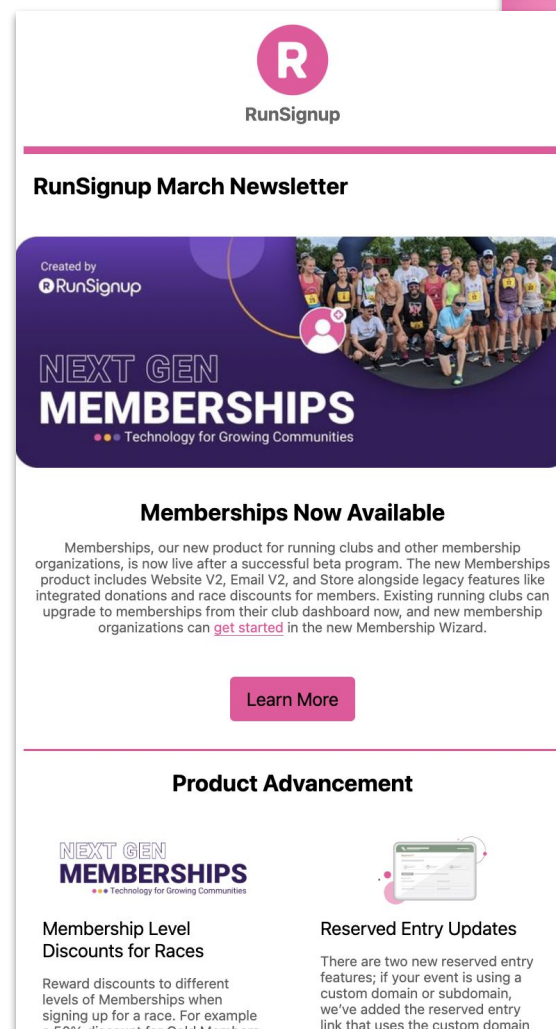
**NO MORE PAPER CHECK-INS** ➔



**IDEAS FOR RACEDAY REGISTRATION AND CHECKIN** ➔

# Blogs & Newsletters

- Subscribe to [info.runsignup.com/blog/](https://info.runsignup.com/blog/)
  - Software updates
  - Best practices for technology
  - Announcements
- Newsletters to summarize updates
  - RunSignup Newsletter
  - Timer Newsletter
  - TicketSignup Newsletter

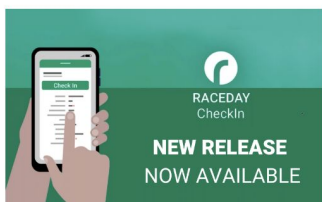


# Monthly Timer Newsletter

## Photo Platform Update

We launched infrastructure improvements to ensure our free photo platform meets the industry's high demand for a modern approach for today's race photos.

[Learn More](#)



## RaceDay CheckIn Update

The RaceDay CheckIn app now offers multiple waiver signing and poor internet warnings.

[Learn More](#)



## RaceDay Scoring Update

### Easier Unknown Read Management and More

The latest release of RaceDay Scoring now includes easier access to unknown reads.

[Learn More](#)

## Upcoming Webinars

Live Opportunities to Get More Out of Your Technology



RaceDay

## March Timer Newsletter



This past month we completed the Winter Timer Tour. Thanks to all of you who braved the weather and joined us. It was great to see so many of you in person!

You will be happy to hear we simplified the pricing for the annual RaceDay Suite license to be a flat \$199. This includes RaceDay Scoring and The Race Director.

This month's webinar on the RaceDay CheckIn app Label printing function was well attended and one you will want to check out. We are also introducing a new, updated certification class for the CheckIn app since we've rolled out so many improvements.

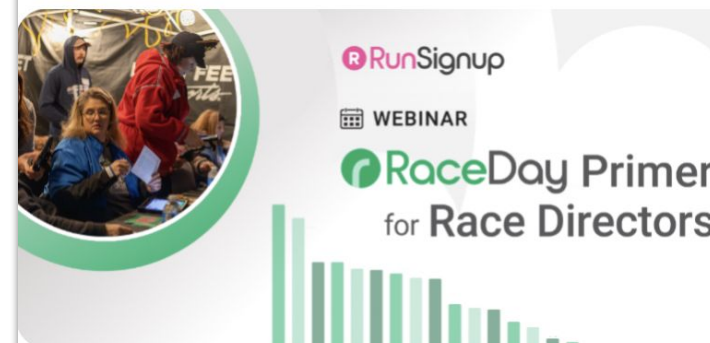
Our development team provided an internal company update on recent advancements and their plans for the year and we shared their presentations to keep you in the know. They recently completed the integration between Race Result and RunSignup's registration to make it easier for timers who use Race Result technology. And we've got some upcoming RaceDay Scoring webinars to help prepare you for the busy season ahead.

We love fostering success. Let us know if you [need help](#) with any of the RunSignup RaceDay products.

-Your EventDay Team

## Upcoming Webinars

Live Opportunities to Learn More



## RaceDay Primer for Race Directors

APRIL 11 • 2pm EDT

Invite your race directors to this webinar to help inform them on how you and RaceDay technology can deliver an exceptional race experience while increasing efficiencies. We cover the timers' role with races and RunSignup's RaceDay Suite of products.

[Sign Up](#)



## RaceDay CheckIn Timer Certification.

APRIL 16 • 12pm EDT



## Guest Timer: Jim Lang

APRIL 30 • 12pm EDT

Timers are invited to join our special guest timer, Jim Lang with




# TIMERS


Invitation to Host a

Timer Tip Tuesday



April 30  
at 12pm  
EST



 **WEBINAR**

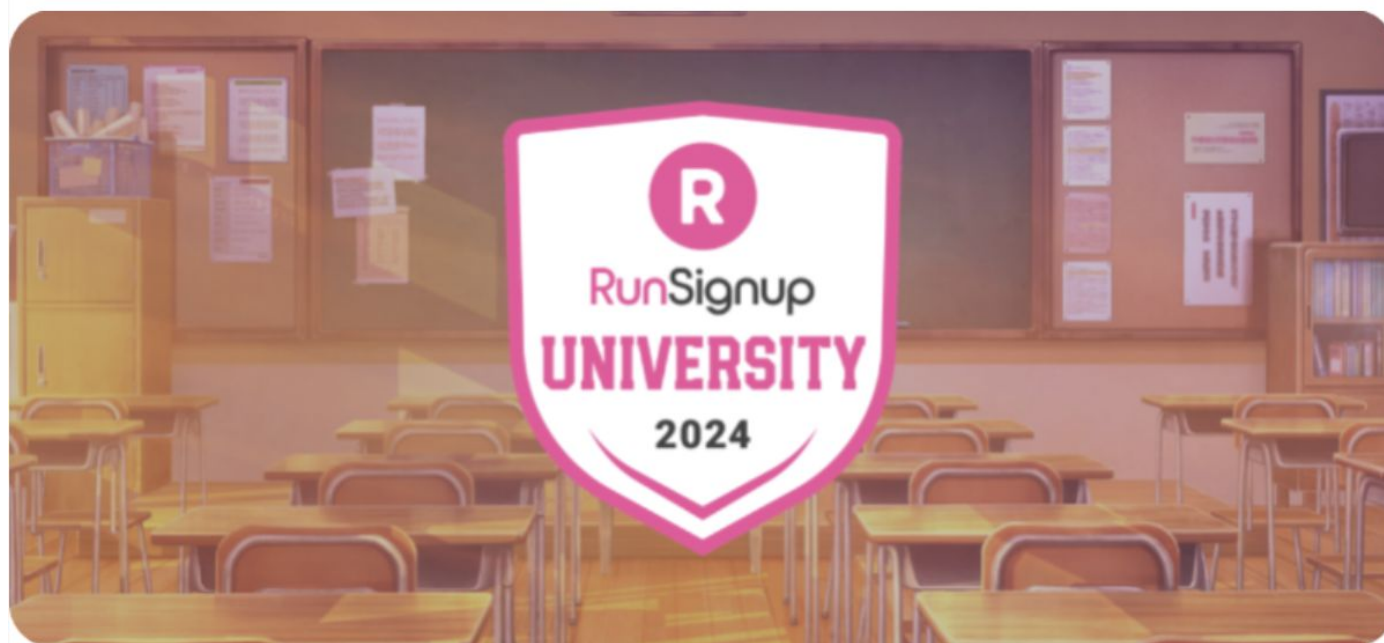
**GUEST TIMER**

**Jim Lang's 12-  
HR Lap Event**



# Timers Masters Program

*June 11-12 in Philadelphia*



RunSignup University: Timers MASTERS Program





# RunSignup Timer **Certification Next Steps**





Take the Quiz  
**by April 23**





# What's Next

- Email Certification Confirmation
- Official Certificated, Badges
- Supportive Tools and Videos
- Continuous Training Opportunities





# Timer Search: Certification Status

- RaceDay Certified Timers showcased with badge
- Races quickly see if you are certified in RaceJoy, RaceDay Scoring, and RunSignup
- Make sure you update your listing

## Find a Timer

Location  
— Select State —

Timer Name

RaceDay Scoring Certified  
☒ Yes

RaceJoy Certified  
☒ Yes

RunSignup Certified  
☒ Yes

RaceDay CheckIn Certified  
☒ Yes

[Search](#)

## Timer Listings

Show per page: 25



### 3W Races

☒ RaceDay Scoring Certified ☒ RaceJoy Certified ☒ RunSignup Certified  
☒ RaceDay CheckIn Certified

[Contact Link](#)

[Website](#)

[View Description](#)



### Appalachian Timing Group (APT) Timing

☒ RaceDay Scoring Certified ☒ RaceJoy Certified ☒ RunSignup Certified  
☒ RaceDay CheckIn Certified

[Contact Link](#)

[Website](#)





# Timer Certifications

## **Recorded Courses Available**



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RaceDay Scoring



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RaceJoy



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RunSignup



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RaceDay CheckIn

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# Thanks! Any Questions?

