

RunSignup RaceDay Primer How-Tos

April 11, 2024

Questions? Please contact:

- Your race timer
- Or Your RunSignup Account Manager
- Or Info@runsignup.com

2023 Race Trends Report

https://info.runsignup.com/wp-content/uploads/sites/3/2024/01/23-Race-Trends-ONLINE-compressed_3.pdf

Pre-Event Setup

QR Codes:

Can be located on your dashboard under Promotion > Links

Email V2, QR Component instructions:

<https://help.runsignup.com/support/solutions/articles/17000137735-email-v2-qr-code-component-for-email>

Pre-Built Email Templates for Race Week:

<https://info.runsignup.com/2023/03/17/pre-built-emails/>

Volunteer Management System

Centralized document with how-to links:

<https://help.runsignup.com/support/solutions/articles/17000064546-volunteer-system>

Volunteer Overview and Setup Webinars:

<https://help.runsignup.com/support/solutions/articles/17000064318-volunteer-overview-setup>

RaceDay Registration

RaceDay Registration Instructions:

<https://help.runsignup.com/support/solutions/articles/17000063282-race-day-registration>

RaceDay Registration Webinar:

<https://www.youtube.com/watch?v=XNcgAZQ8hBI&feature=youtu.be>

RaceDay Registration Tips and Tricks:

<https://www.youtube.com/watch?v=XNcgAZQ8hBI&feature=youtu.be>

Fast Registration:

<https://help.runsignup.com/support/solutions/articles/17000063195-fast-registration-settings>

RaceDay CheckIn App

Participant and Volunteer CheckIn (webinar):

https://youtu.be/ztlEyahZpUw?si=_2yEOd3la0zQt00D

RaceDay CheckIn App Print Function (webinar and instructions):

<https://info.runsignup.com/2024/03/05/raceday-check-in-app-label-printing/>

Dynamic Bib Assignment Setup

Assign Bib Numbers on Race Day instructions

<https://help.runsignup.com/support/solutions/articles/17000065942-assigning-bib-numbers-at-registration-time>

How fast can you check in a participant?

<https://www.youtube.com/watch?v=w9IFusaiWUQ>

How Check-In App can Speed Up Packet Pick-Up:

<https://www.youtube.com/watch?v=5DzqX828K3s>

Participant Tracking

Overview of Tracking Options (recorded presentation):

<https://youtu.be/jvpF0COonwrQ?si=TwgGDNfyDGtIACs5>

Set Up Results Notifications (instructions):

<https://help.runsignup.com/support/solutions/articles/17000131484-setup-results-notifications-email-and-text-sms->

RaceJoy Feature Overview (recorded Webinar):

<https://youtu.be/QTXRvdAVXlw?si=RB4lfbt2qZ1q2JbN>

RaceJoy Monitoring (how-to video):

<https://youtu.be/KZLsQrlm7Lc?si=fp0k1NEL-JaD4uIZ>

Photos & Results

How to Use (recorded webinar):

<https://youtu.be/L1ZqVf-2LCs?si=EhFTHinwKsAguopK>

View and Manage Photos (instructions):

<https://help.runsignup.com/support/solutions/articles/17000131308-view-and-manage-photos>

How to Upload Photos (instructions):

<https://help.runsignup.com/support/solutions/articles/17000064492-upload-photos>

Adding Video Results to Your Race:

<https://help.runsignup.com/support/solutions/articles/17000073009-adding-video-results-to-your-race>

Text This Number for Results:

<https://info.runsignup.com/2022/02/24/quick-text-to-signup-give-volunteer-see-results/>