Timer Tip Tuesday Dynamic Bibs

Presenter: Soren Larson





Today's **Agenda**

- What is Dynamic Bib Assignment?
- QR Codes Your New Best Friend
- Dynamic Assignment using Web CheckIn
- Dynamic Assignment using RaceDay CheckIn
- Quick Check In
- Best Practices
- Questions

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What is **Dynamic Bib Assignment?**

And why should it be used?

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Dynamic vs Pre-Assigned

Dynamic Bib Assignment

- Majority or All bibs are not assigned until a participant Checks In
- Bibs are assigned as participants pick them up
- Saves on overhead (no labeling or over-ordering)
- More efficient Check-In process
- Requires less volunteers
- Handles Walk-Up Registration seamlessly

Pre-Assigned or Automatic Assignment

- Bibs are assigned manually or at the time of registration
- Often goes hand-in-hand with labelling bibs or preparing packets with the bib in them
- Requires preparation for all pre-registered participants as well as extra bibs for Walk-Up Registration

Frequently Asked Questions

Q: Can I still pre-assign bibs for some participants?

A: Yes! You can also use the RaceDay CheckIn App or Web CheckIn to verify bib assignments

Q: How do I indicate what Giveaway someone is receiving?

A: Giveaways can be noted on the back of the bib, or by using the Label Printer function in the CheckIn App

Q: Won't this result in more mistakes?

A: Following the guidelines in this webinar (using QR codes, Bib Validation, and preventing duplicates) prevent most scenarios that cause mistakes (handing out the wrong bib, not being able to find a pre-assigned bib, handing out a bib for the wrong race if the participant switches events)

Q: I don't want to bring more equipment like Tablets to assign bibs - what are my options?

A: The CheckIn app is available in the Google Play and Apple App stores, and volunteers can use their own phones to assign bibs

Q: How does the Timer know what the bib assignments are?

A: Bib assignments from RaceDay CheckIn are automatically synced with the database in RunSignup, so Timers always see the most up-to-date assignment, and the Bi-Directional Sync with RaceDay Scoring makes this process even easier to manage

Dynamic Assignment **Case Studies**

DONNA Marathon

Wheeler Mission Drumstick Dash

Cactus Cup

Islamorada Half Marathon

QR Codes

A faster and more accurate method of assigning bibs

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What is a **QR Code**

- A QR code is a machine-readable code consisting of an array of black and white squares, typically used for storing URLs or other information for reading by the camera on a smartphone.
- In the case of Dynamic Assignment, the QR code corresponds with either the participant's Registration ID or the Bib Number being assigned
- The same QR code can be used for Results Kiosks as well

••• QR codes QR codes for **Participants**

Use the Replacement Tag %REGISTRATION_ID_QRCODE%

- Pre-Race emails should be Transactional
- There's a Template for that!

QR Codes **For Bibs**

- Most bib printers can set this up for you!
- It may initially increase cost, but you will save money with printing less bibs
- If you're not sure, ask!
- Scanning a QR code is faster and more accurate than typing in the number - bibs can be assigned in as little as 6 seconds using QR codes

Dynamic Assignment Using Web CheckIn

Laptop based CheckIn

Event Timing an

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••• Graphic Elements For Use Setting up for

Web CheckIn

DASHBOARD

LOCATION

This is your first reminder (of many) to set up Bib Validation!

••• Graphic Elements For Use When to use Web CheckIn

Computers that can't run the CheckIn App can still be used for Dynamic Assignment!

Generally, the CheckIn App is a better option, but if you have a Race that isn't comfortable with having volunteers use phones or that insists on using computers, this is a solid option

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Jessica Swanlake	Female	26	10K Change	10/9/2024 10:17AM CDT	\$0.00	Edit/CheckIn
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Helen Haley	Female	21	Wrong Distance 5K Change	10/9/2024 8:52AM CDT	\$0.00	Edit/CheckIn
Vrong Distance	Male	30	Wrong Distance 5K Change	10/9/2024 8:36AM CDT	\$0.00	Edit/CheckIn

••• Graphic Elements For Use

How to Customize Web CheckIn

You can customize what you see both in the columns on the search screen, as well as what information is shown in the pop-up screen.

It is also possible to customize what can or can't be edited

How to Customize Web CheckIn

Keep in mind what you want to allow volunteers or staff to edit or even what you want them to be able to see when making changes to the Web CheckIn Settings

••• Graphic Elements For Use Remote Link Web CheckIn

Setting up a Remote Link allows computers to use Web CheckIn without having access to the race in RunSignup.

Note that you will be logged out of RunSignup if you click on this link - if testing, use a different browser or a Private Window. A new link will need to be created if you edit anything after creation

••• Graphic Elements For Use Safe Mode for Web CheckIn

Similar to Remote Link, you will be logged out once this is enabled.

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Dynamic Assignment Using the RaceDay CheckIn App

A scalable solution that's easy to teach

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••• RaceDay CheckIn App

Key **Settings**

14/h-+/- NI	CheckIn App				
What's New	Authentication Settings				
Race	The RunSignup RaceDay CheckIn App allows you to check participants in and push your changes to RunSignup whenever Internet connectivity is established.				
RaceDay Tools	In order to begin using the application, fill in the below	v fields and click Save Settings.			
Bibs	Shared Password *	Password Hint (optional)			
Corrals	Use a strong password with at least 8 characters, and at	P1			
RaceDay Checkin	least one uppercase letter, lowercase letter, number, and symbol (~!@#\$%^&*).				
RaceJoy	> Enable CheckIn At: *	Disable CheckIn At: *			
Race Divisions	> 09/23/2022	11/29/2022			
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SHOW MORE					
Participants	Save Settings				
Reports					

You MUST enable the CheckIn App in RunSignup before it appears in the app.

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• • • CheckIn App

Using QR Codes & CheckIn App

- Look Up a Participant by scanning a QR code that has their RunSignup Registration ID embedded into it.
- Assign a Bib Number to a Participant by scanning a bib that has a QR code with a bib number embedded into it.

The standard flow is:

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- Scan a registration QR code to look up a participant.
- Then **scan a bib number QR code** to assign them a bib.

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RaceDay CheckIn App Key Settings

Examples:

- Require Bib
- Auto-Show Camera on Bib Assignment
- Giveaway
- Allow Un-Check Ins
- Prevent Duplicate Bibs
- Validate Bibs

Additional settings (like waivers and event transfers depend on the specifics of your event)

 Video Guide: <u>What is the Deal with Presets and</u> <u>Configurations? - YouTube</u>

Participants			
Q. Search by Name	or Bib #		Ó
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test test 5K	Bib #	Age 37	×
Some Random Person 5K	Bib #	Age 25	×
Example Upload 5K	Bib #	Age 23	×
Another Example	Bib #	Age 25	×
Unknown Finisher 5K	Bib #	Age	×
Soren Larson 5K	Bib #	Age 36	×
Hans (Blank)	Bib #	Age	×

RaceDay Rapid Check-Ins

QR Codes, Dynamic Bib Assignments

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RaceDay Check In App & **Dynamic Bib Assignment**

- Uses the device's camera to reduce typing errors
- Offers the ability to AutoSave after a user-selected period of time
- Offer Rapid Fast Check-Ins
 - Process participants in 6 seconds!
 - QR Code participant lookup + Quick scan of bib = Done!
- The largest of events are adopting this approach.

••• RaceDay CheckIn App Key Settings

- Automatically uses the camera to look for a QR code
- Uses bib validation if set up
- Can turn on the flashlight for working in a darker space
- Auto-Confirm (speed can be set in the Device Settings)

Participants			\$
Q. Search by Name	or Bib #		O
Example McSample 5K	Bib #	Age 23	×
test test 5K	Bib #	Age 37	×
Some Random Person	Bib #	Age 25	×
Example Upload 5K	Bib #	Age 23	×
Another Example	Bib #	Age 25	×
Unknown Finisher SK	Bib #	Age	×
Soren Larson 5K	Bib #	Age 36	×
Hans (Blank)	Bib #	Age	×

Best **Practices**

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Best Practices

Quickly capturing accurate information

- QR Codes for Participant check-in
 - Faster than manual look up and avoids mistakes with potential incorrect name spelling, etc.
 - Include "QR Code" in email subject line so participants can quickly find.
- QR Codes on bibs themselves
- Have a plan to address changes
 - Keeps participants moving
 - More focused training for volunteers
 - Better customer service
- Notate name on back of bib

MORE Best **Practices**

Quickly capturing accurate information...continued

- Set up Bib Validation in RunSignup
- Have a "Use" and "Admin" preset and . configuration (if using the RaceDay CheckIn App)
 - One Admin per shift to keep participants 0 flowing
- Do a real check in before Packet Pickup opens!
 - Volunteer who is participating Ο
 - Have one of the Earlybirds check in early 0
- Have a separate Preset for Relays/Teams
- Watch your volunteers through their first couple repetitions

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Q&A

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Resources: Soren - here are resources you can pull from.

Short Videos:

https://www.youtube.com/watch?v=7AjYDLJuh44 https://www.youtube.com/watch?v=qIhZyhVr9Dc https://www.youtube.com/watch?v=sP-wxd0_3DY

Recorded Timer Tip Tuesday on Dynamic bibs: <u>https://www.youtube.com/watch?v=BsQBPiPDIck&t=14s</u>

Customer Video: <u>https://youtu.be/Z7gnxQ_aFcl?si=kc3iY5tZGV7aAQ_z</u>

Timer Tip Tuesdays, Related topics:

https://docs.google.com/presentation/d/1xCVd7OazeVO-9vSrIMZ_vXY0PVZz1-YPBiSqj4-V4rk/edit#slide=id.g25f075fb1a5_0_0 Bib Management: https://docs.google.com/presentation/d/1JYYKNQRX2bCTbqiaX3OUxH29JEjHZUDe/edit#slide=id.g5bab07c55f_0_17

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Today's **Agenda**

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- Section Title for Topic Number One
- Section Title for Topic Number Two
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Section Title Goes Here

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- Section Title for Topic Number One
- Section Title for Topic Number Two
- Section Title for Topic Number Three
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- Section Title for Topic Number Five

Hear From Our Customers

Jane Doe • Job Title Goes Here Company Name Goes Here

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- This layout is best for content with short, bulleted list items
- Use as little text as possible
- Slides should be a visual aid to what you're saying

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- Slides should be a visual aid to what you're saying

Thank You For Joining Us Today

For more information, visit us online at runsignup.com.

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Graphic Elements **For Use**

Use these graphics to create your own layouts and add dynamic content to your pages

- New Logos
- Icons
- Stat Bubbles
- Basic Charts & Graphs
- Screenshot Photography
- Live Event Photography

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RaceDay Suite Logos

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Basic Charts & Graphs

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Use this layout to showcase product screenshots for desktop

To insert an image:

- Click on the icon on the laptop
- Select "Upload from computer"
- Click through to where your image file is located on your computer, select the file, and hit enter.

Use this layout to showcase product screenshots for mobile

To insert an image:

- Click on the icon on the mobile device
- Select "Upload from computer"
- Click through to where your image file is located on your computer, select the file, and hit enter.

Use this layout to showcase product screenshots for desktop + mobile

To insert an image:

- Click on the icon on the laptop
- Select "Upload from computer"
- Click through to where your image file is located on your computer, select the file, and hit enter.

Use these devices to create your own layout(s)

••• Graphic Elements For Use Live Photography

