



Turkey Trot RaceDay Tech Prep For Timers

November 4, 2025





Today's Agenda

Turkey Trot and RaceDay Suite

- **RaceDay Registration**
- **Timer Dashboard Updates**
- **RaceDay CheckIn** (participant and volunteer)
 - Dynamic Bib Assignment
- **RaceJoy**
 - Timing Integration Alerts
 - Virtual Options
- **Mobile Timing App**
- **RaceDay Photos**
- **Results**
- **RaceDay CheckIn Other Functions**
 - Results Kiosk





Turkey Trot Numbers - 2024 and 2025

 RunSignup

**2024 Turkey
Trots Break
Records**

(AGAIN)



**2025 Turkey
Trots: The Early
Numbers**

The State of Thanksgiving Races

 RunSignup





RaceDay Registration





1,109,909 Turkey Trot Participants

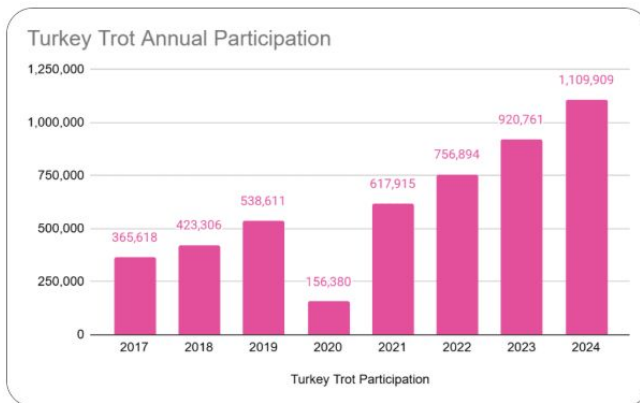


936 Races on Thanksgiving Day



322 Races With 1,000+ Participants

The headliner: the popularity of Thanksgiving Day races on RunSignup continues to grow and has nearly doubled pre-pandemic participation after a brief drop in 2020.



Intro to Onsite Registration

- Packet Pickup and On Site Registration Registration is likely the first time your athletes get face time with you
 - Being organized and prepared for challenges is the key to a smooth race day
 - Test out technology IN ADVANCE!!!!
 - Do you have internet connection? Are your computers updated? Do you have a power source? *Are you Sure?*
- By setting expectations in advance, you can limit confusion
 - Clearly state whether or not you are accepting onsite registrations
 - Ensure you have registration OPEN at RunSignup - if taking online registrations, even if using Kiosks only
 - Train your volunteers/staff



Intro to Onsite Registration

- Most events hold onsite registration during Packet Pick Up (PPU)
 - However the RunSignup On Site Registration page can be used as a registration station at any point after being turned on.
 - Some events have set up registration stations at running stores or sponsor locations as a standing registration spot for those captive audiences.
- Multiple types of onsite registration can help keep lines to a minimum
- Also by having regularly promoted price increase intervals, athletes are pushed to register early to limit late registrations and help Race Directors and Timers project how many athletes they should expect for event specific orders (bibs/tags, give away items, cups, finisher medals, etc)



Onsite Registration

QR Codes are auto generated for you

- Promotion >> Links (then scroll down)

Sign Up Link

<https://runsignup.com/Race/Register?raceId=25139> 

QR Code

Text Message Link



This QR code links directly to this page on your website. You can include it on your promotional materials.

To save it, right-click the QR code below, and select "Save Image As" or similar option.

Small | Medium | Large

Onsite Registration

What's New

Dashboard

Race

RaceDay Tools

Bibs >

Corrals >

RaceDay CheckIn

RaceJoy >

Race Divisions >

Results >

Virtual/Challenge Results >

SHOW LESS

On Site Registration

EDIT MENU

Participants

Reports

Email Marketing

Email V2

Donations

On Site Registration

0 Help

Perfect for a pre-race expo, packet pickup, or anywhere people need to sign up in person. On Site Registration is a simplified registration experience, requiring minimal data entry for your registrants.

1. Users are not automatically logged in after registering.
2. A "Next Registrant" button shows on the confirmation screen to start the next registration. This will automatically log out the current user if they have manually signed in.

Enable On Site Registration

On

On Site Registration Link & Password

Send this link to any device you want to use for On Site Registration:

Share On Site Registration Link



Copy Link

Each device using On Site Registration will need to enter the correct password.

On Site Registration Password *

On Site Registration Password Hint ⓘ

Reg1

Optional Settings

Cash Payments



Allow registrants to pay with cash instead of a credit card. Each cash transaction will require someone to enter a password to allow the cash transaction.

Cash Payments Password *

Cash Payments Password Hint ⓘ

cash1

Onsite Registration

Participants

Reports

Email Marketing

Email V2

Donations

Fundraising

Financial

Photos

SHOW MORE ▼

Optional Settings

Cash Payments

☒ Allow registrants to pay with cash instead of a credit card. Each cash transaction will require someone to enter a password to allow the cash transaction.

Cash Payments Password *

Cash Payments Password Hint ⓘ

Show Bib Assignment screen

☐ Allow the manual entry of a bib number at the end of an On Site Registration.

Restrict Events

☐ Only enable On Site Registration for specific events.

Customize Required Fields

IMPORTANT! By default, On Site Registration **ONLY** asks for this information: **First Name, Last Name, Email, Gender, Date of Birth, Phone, Street Address, Country, Zip Code, City, State (if applicable), Questions, and Donations.**

☐ I want to customize what information I collect.

On Site Registration ONLY

☒ **off** By turning this on, **online registrations will be disabled**. You can inform registrants of this restriction by customizing a closed message on [Registration Closed Settings](#).

Save Changes

Onsite Registration

BEST PRACTICES

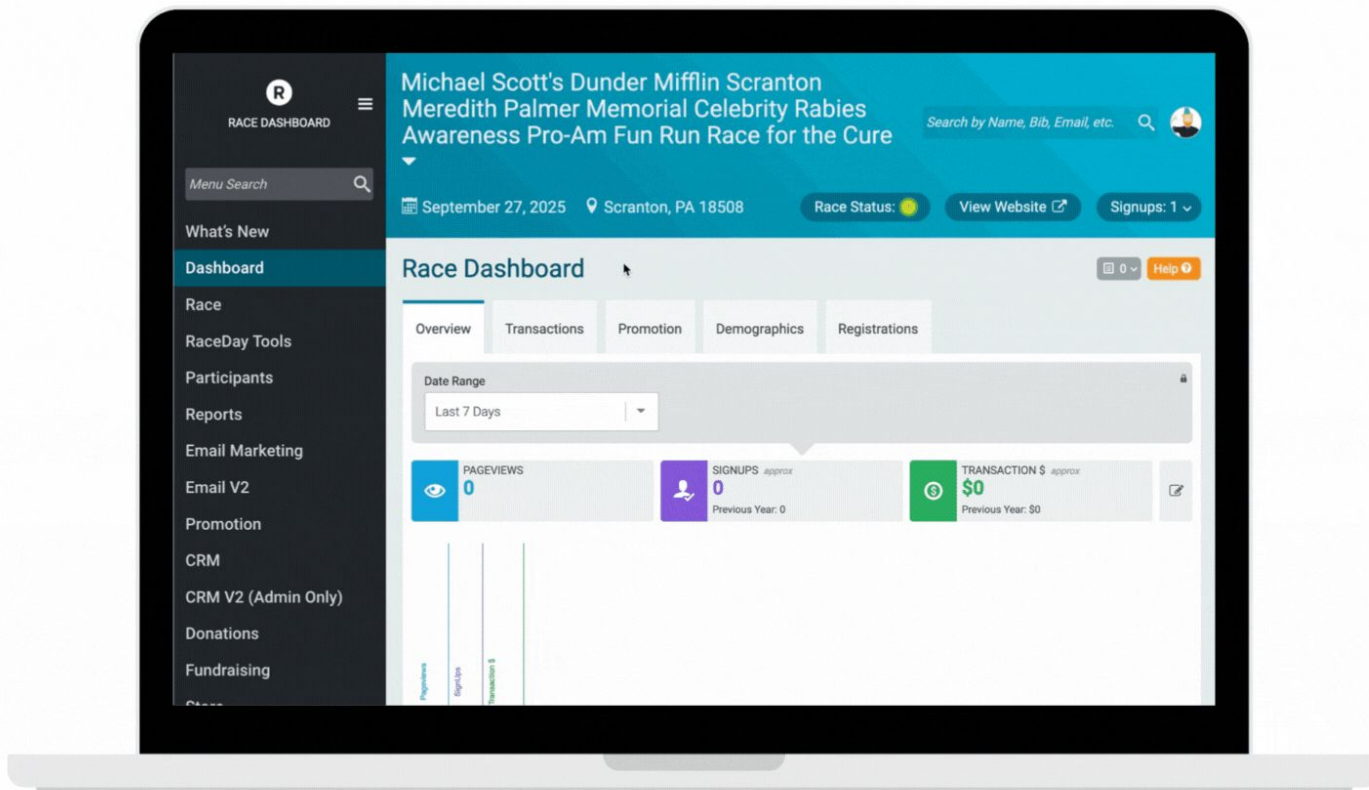
- Turn on On Site Registration well in advance and **TEST IT OUT!!**
 - Register yourself and demo this process to the volunteers who will manage the process.
- Set the homepage on any devices to the On Site Registration page
- Write down your On Site Registration password and cash password
 - **DON'T MAKE THIS THE SAME AS YOUR RunSignup Password!!**
- Print out QR Codes for regular registration (place around the PPU area), to allow folks with smartphones to register on their personal device
- If you are going to have limited to no internet access onsite, plan to cut off online registration **BEFORE** you download the last time and ensure you have printed out copies of an onsite registration form



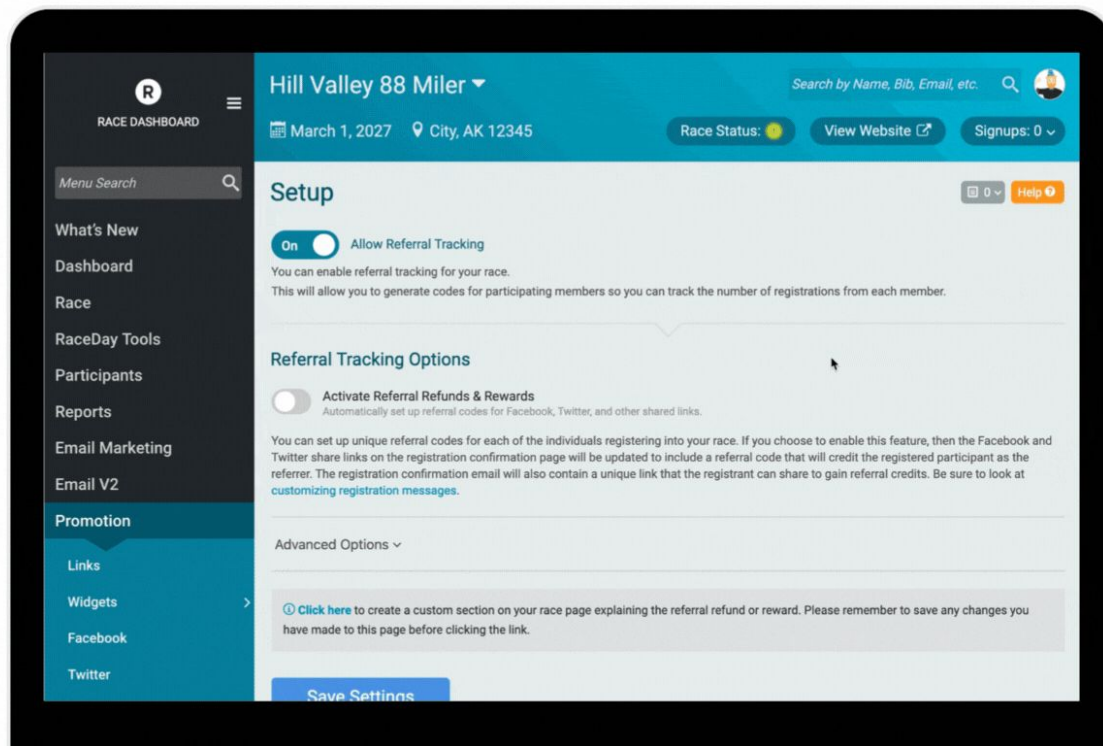
Streamlining RunSignup **Group Discounts/Referrals**



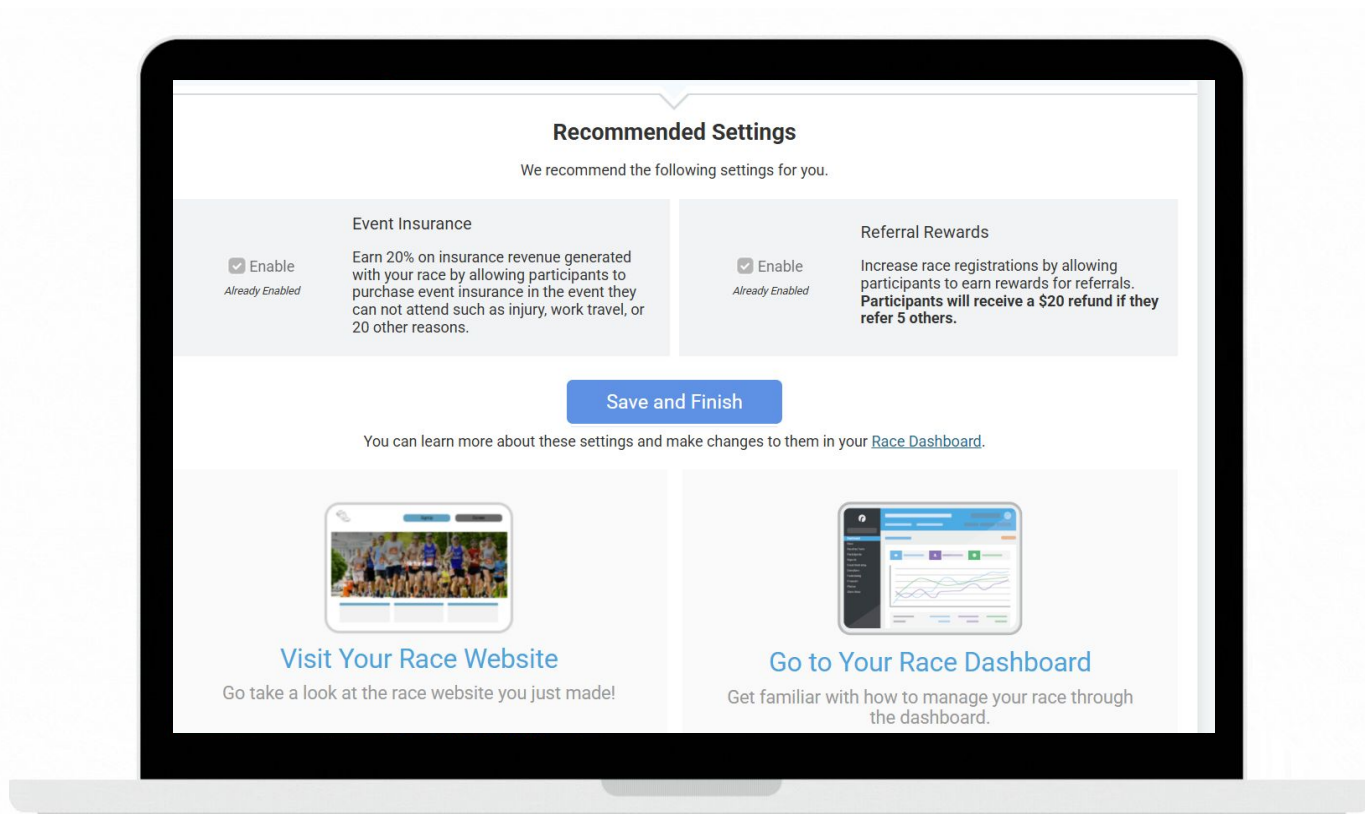
Turn on Referral Tracking



Turn on Referral Tracking



Turn on Referral Tracking

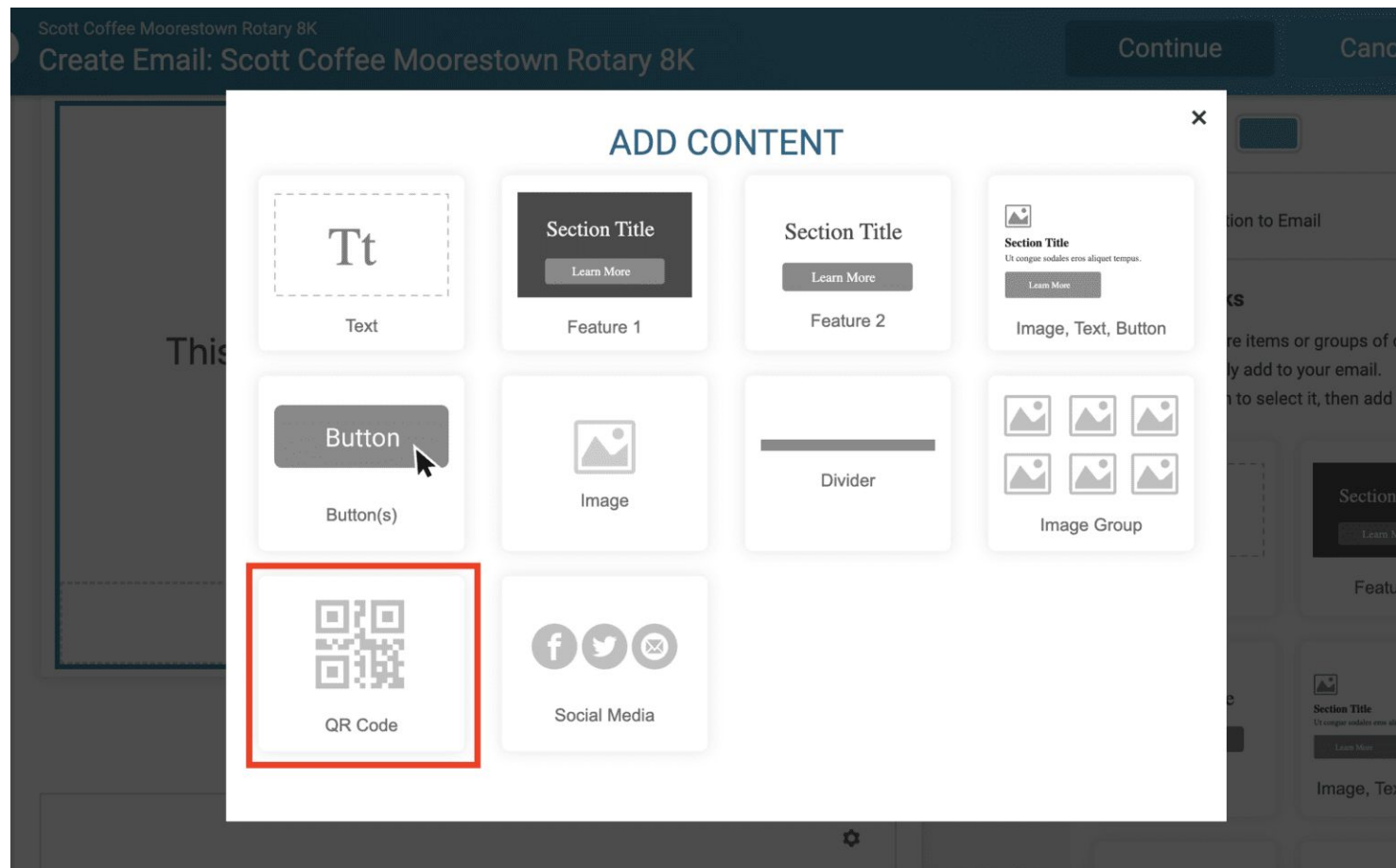




Streamlining RunSignup

Email Marketing Features





QR CODE SETTINGS

QR Code Type

☒ URL ☐ Placeholder

URL Type

✓

Custom URL

Home Page

Race Info

Event Info

Results Page

Donation Page

Volunteer Page

Registration Page

Edit Registration Page

✕

QR CODE SETTINGS

QR Code Type

☐ URL ☒ Placeholder

Placeholder

%REGISTRATION_ID_QRCODE%

QR Code Label

Registration ID for Packet Pickup

QR Code Alignment

Center ▼

Update



**Scott Coffee Moorestown Rotary
8K**

Sign Up

Donate

Packet Pickup Tomorrow!

Bring this email with you tomorrow for
super fast packet pickup!

**Registration ID for Packet
Pickup**



Email Marketing Features

[illegible]



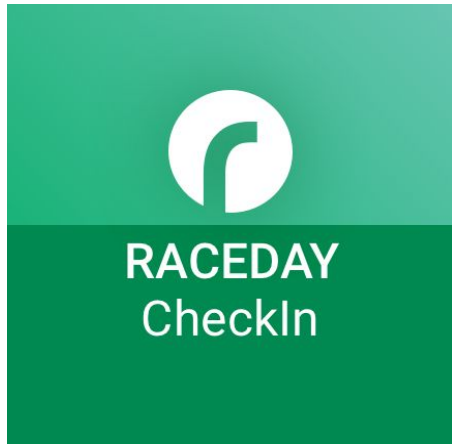
Streamlining RunSignup **Giveaway Inventories**



Giveaway Inventories

Utilizing the giveaway inventory tool in RunSignup, helps streamline Packet Pick Up and manage the athlete's expectations in advance of arriving on site.

- Easy to use
- No need to cut off giveaway selections
- Integrates with the RaceDay CheckIn App
- Don't forget a NO SHIRT option



Giveaway Inventories

Race >> Giveaways/Add-ons >> Giveaway Inventory

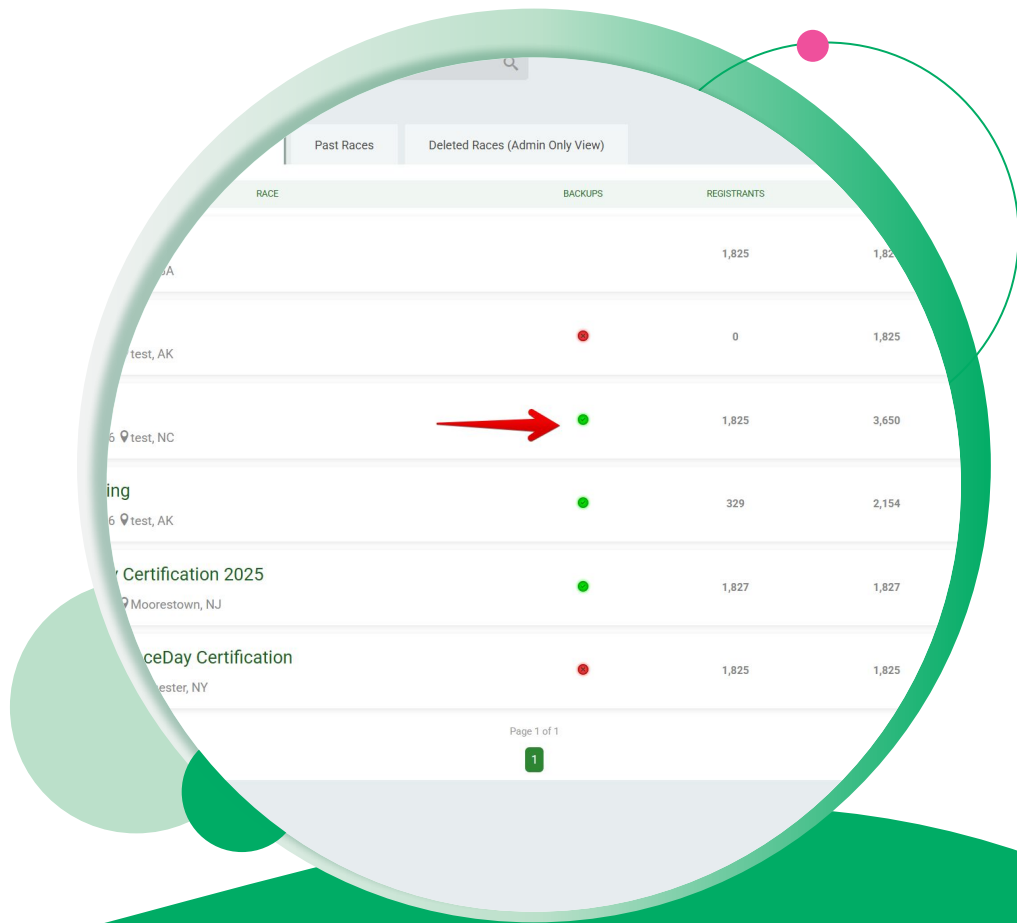
- Add a No Shirt option to all open events
- Provides a live breakdown of how many and of what sizes are still available
- NOTE: Changes in made in the CheckIn App will override the inventory amounts

The screenshot displays the 'Giveaway Inventory' management page. On the left is a sidebar with navigation links: Menu Search, What's New, Dashboard, Race (selected), Race Wizard, Registration, Race Website, Giveaways/Add-ons, SHOW MORE, RaceDay Tools, Participants, and Reports. The main content area is titled 'Giveaway Inventory' and features a table with columns for 'GIVEAWAY OPTION(S)' and 'TOTAL QUANTITY'. The table lists five events: Turtle Trek 5K Sunset Beach Run, Turtle Trek Kids Fun Run, Turtle Trek Remote Runner, Turtle Trek 5K Remote Runner - No Medal, and Turtle Trek Kid's Remote Runner. Each event has a dropdown menu for selecting sizes (Youth Small, Youth Medium, Youth Large, Small, Medium, Large) and a 'Total Quantity' field. The first event shows a total quantity of 50 and 'Currently Available: 0'. The second event shows a total quantity of 40 and 'Currently Available: 5'. Each row also includes 'Clear All' and 'Select All' links.

GIVEAWAY OPTION(S)	TOTAL QUANTITY
Turtle Trek 5K Sunset Beach Run Youth Small Youth Medium Youth Large Small Medium Large Clear All Select All	Total Quantity: 50 Currently Available: 0
Turtle Trek Kids Fun Run Youth Small Youth Medium Youth Large Small Medium Large Clear All Select All	Total Quantity: 40 Currently Available: 5
Turtle Trek Remote Runner Youth Small Youth Medium Youth Large Small Medium Large Clear All Select All	
Turtle Trek 5K Remote Runner - No Medal Youth Small Youth Medium Youth Large Small Medium Large Clear All Select All	
Turtle Trek Kid's Remote Runner Youth Small Youth Medium Youth Large Small Medium Large Clear All Select All	



Timer Dashboard Updates



Past Races		Deleted Races (Admin Only View)	
RACE	BACKUPS	REGISTRANTS	
USA		1,825	1,825
test, AK	●	0	1,825
6 test, NC	●	1,825	3,650
ing	●	329	2,154
6 test, AK	●		
Certification 2025	●	1,827	1,827
2 Moorestown, NJ			
ceDay Certification	●	1,825	1,825
ester, NY			

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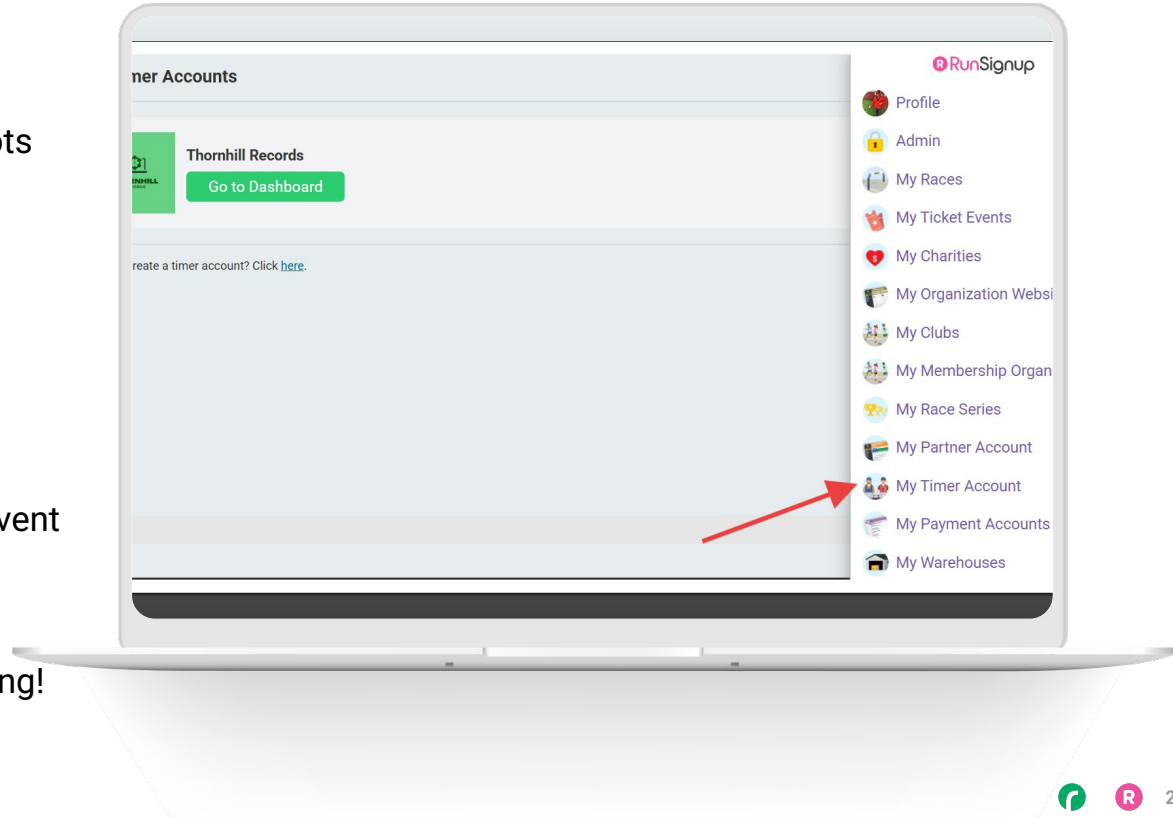


Timer Dashboard Updates

The development team has been doing lots of work updating the Timer Dashboard to include:

- Raw Read counts
- Unknown participant counts
- Total participants in progress
- First/Last expected and actual first/last finisher time per scored event
- Status of race backups
- Status of CheckIn App setup
 - Expected prior to Thanksgiving!

Found at: www.runsignup.com/timer





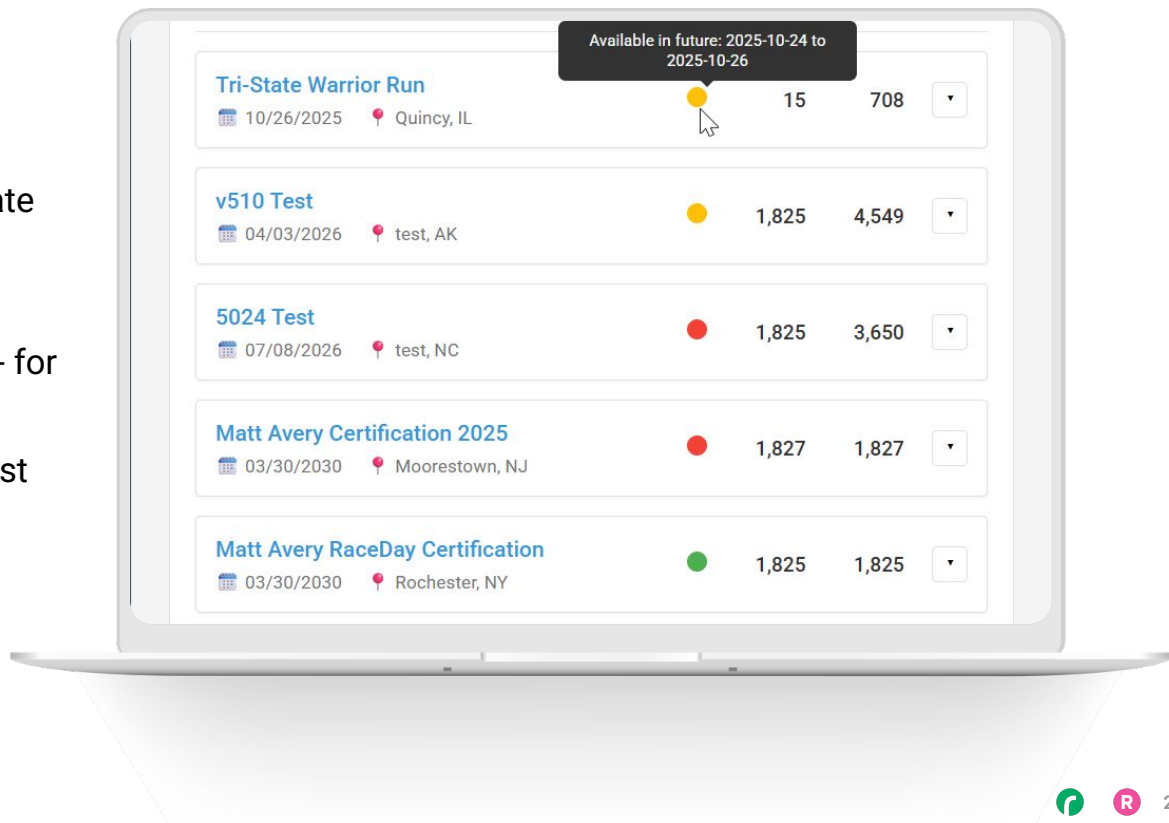
Timer Dashboard Updates

Status indicator lights on the Timer Dashboard use the standard Red/Yellow/Green color scheme to indicate the setup status.

Hover over the indicator for a better idea - for example with CheckIn:

- Red means not set up yet/in the past
- Yellow is set up/in the future
- Green is set up and open CheckIn window

This is a GREAT way for Lead Timers to oversee all of the Turkey Trots they are supporting from a high level.





RaceDay CheckIn

Participants & Volunteers





54% Of Turkey Trots Used the RaceDay CheckIn App



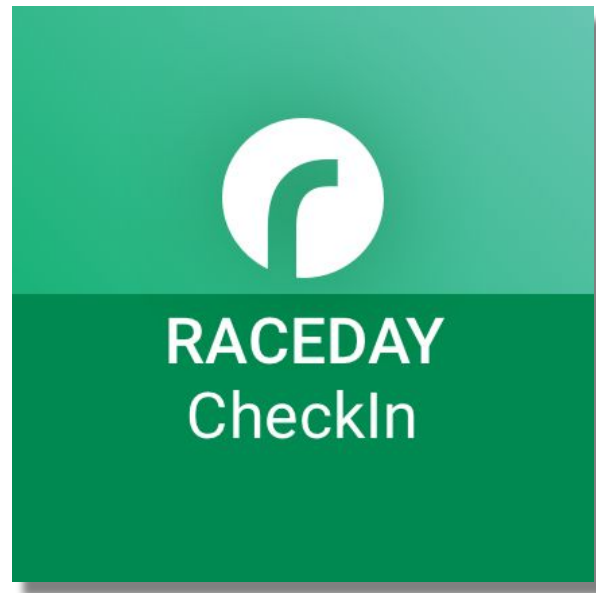
66% of Turkey Trot Participants Were Checked In With The App

Turkey trot participants have a busy day ahead of them, and waiting around in line is usually not on the list. RunSignup perennial favorite, the RaceDay CheckIn App continues to be the default way to streamline race day. In 2024, 54% of races used the app to check in 66% of Thanksgiving Day participants. That's more than 700,000 participants checked in by the RaceDay CheckIn App in a single morning.

RaceDay CheckIn App Usage					
	2019	2021	2022	2023	2024
% of Races Using the RaceDay CheckIn App	21%	33%	42%	57%	54%
% Participants Checked In by App	25%	48%	54%	60%	66%

RaceDay CheckIn App

- **Expedites** the check-in process for participants and volunteers
- **Dynamically Synchronizes** with other data points (registration, bibs, scoring)
- **Easily Process** check-ins and changes
- **Provides Insights** to race organizers
 - 2024 Thanksgiving Weekend -> ~700,000 CheckIns
 - Used across all event types and sizes throughout the U.S.
 - FREE tool for RunSignup registration customers
 - Available for Apple and Android phones and tablets



Key Settings

You MUST enable the CheckIn App in RunSignup before it appears in the app.

RaceDay Tools >> RaceDay CheckIn >> Mobile App

What's New

Dashboard

Race

RaceDay Tools

Bibs

Corrals

RaceDay CheckIn

RaceJoy

Race Divisions

Results

Virtual/Challenge Results

SHOW MORE

Participants

CheckIn App

Authentication Settings

The RunSignup RaceDay CheckIn App allows you to check participants in and push your changes to RunSignup whenever Internet connectivity is established.

In order to begin using the application, fill in the below fields and click *Save Settings*.

Shared Password *

Password Hint (optional)

Use a strong password with at least 8 characters, and at least one uppercase letter, lowercase letter, number, and symbol (~!@#\$%^&*).

Enable CheckIn At: *

09/23/2022

08

:

00

AM

America/New_York

Disable CheckIn At: *

11/29/2022

08

:

45

AM

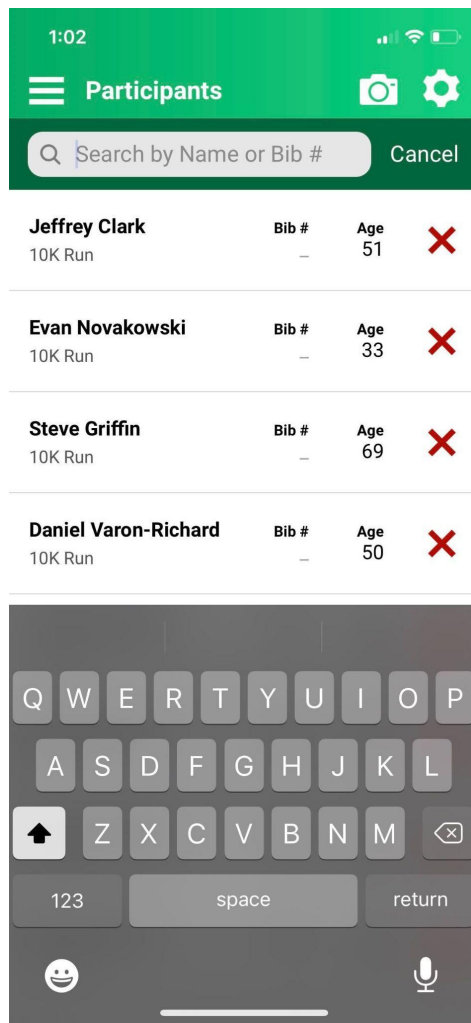
America/New_York

Save Settings

Key Settings

- Enable:
 - Require Bib
 - Auto-Show Camera on Bib Assignment
 - Giveaway
 - Allow Un-Check Ins
 - Prevent Duplicate Bibs
 - Validate Bibs

Additional settings (like waivers and event transfers depend on the specifics of your event)

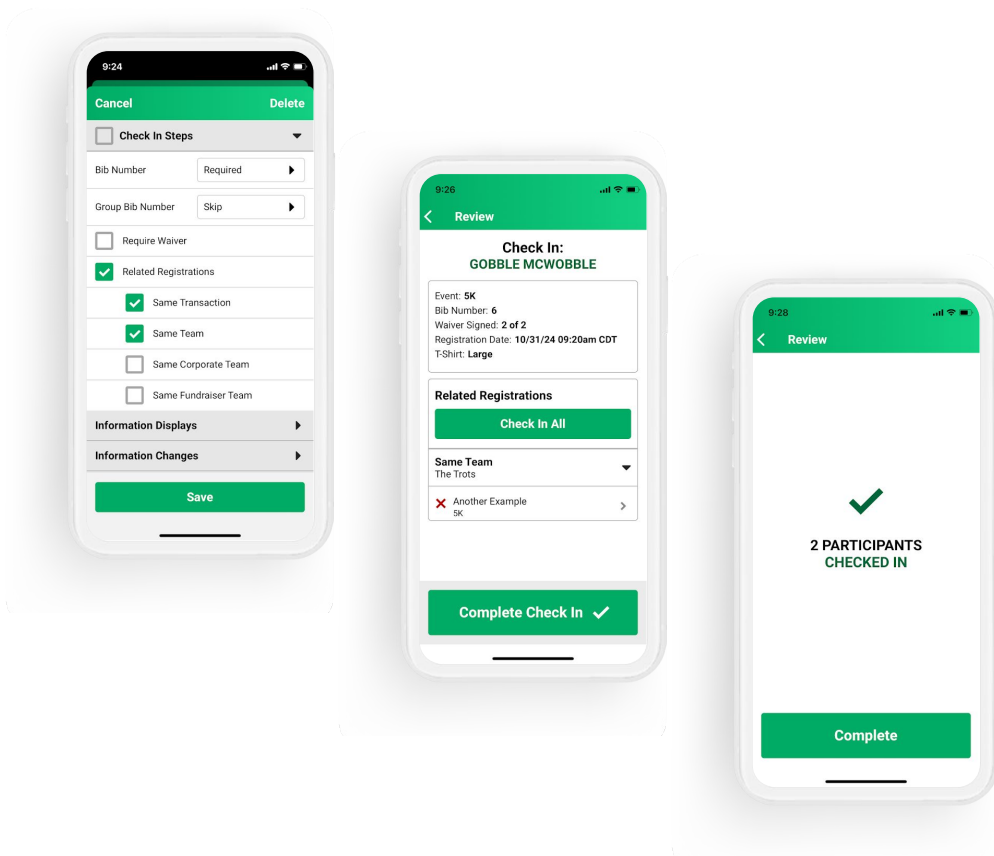


Checking In Multiple People

Using a new features to CheckIn multiple people at the same time

In your Preset:

- Select “Related Registrations”
- Select “Same Transaction” and “Same Team” (if applicable)
- Remember to write names on the back of the bib if handing out multiple bibs at once!





RaceJoy: A Natural for Turkey Trots

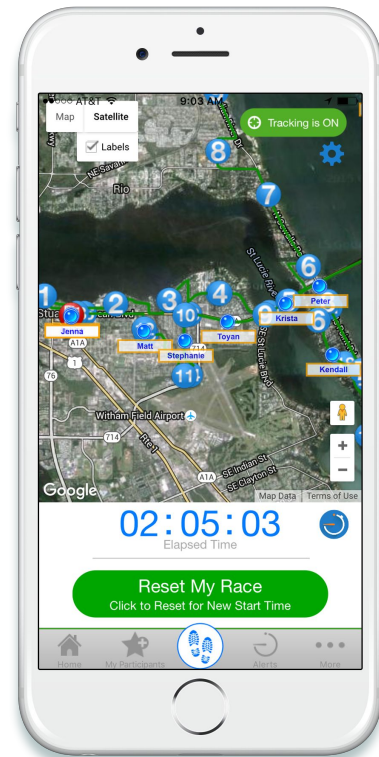
Thanksgiving 2024 Stats
(32 RaceJoy Partners Providing Joy
Across 57 Events!)

GPS Phones Tracked	7,119
Progress Timing Alerts	51,754
Cheers Delivered	19,785



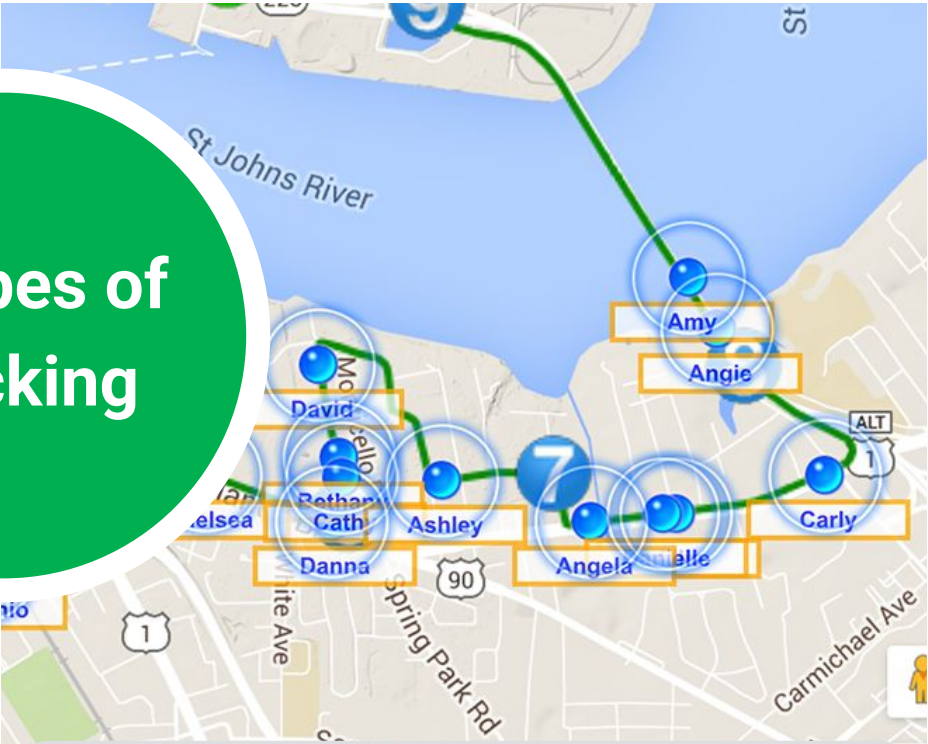
A Perfect Turkey Trot Addition

- **Offer a socially connected event experience**
 - Participant tracking and cheer sending
- **Participants tracked by remote spectators through their phone**
 - Family and friends can track and send cheers while preparing the Thanksgiving feast.
- **Create custom Thanksgiving-themed audio experience (optional)**
 - Schedule to play at mile points along the course





2 Types of Tracking



The image is a composite. On the left, a person in a blue shirt and cap is connecting a device to a race bib. On the right, a map shows a race route with GPS tracking points for various participants. A green line indicates the route, and blue dots with names represent the participants. The names are: Amy, Angie, David, Mo, Bethany, Cath, Ashley, Danna, Angela, Carly, and Elle. The map also shows the St. Johns River, Spring Park Rd, and Carmichael Ave.

Bib/Chip Tracking
Official-Timed Alerts

GPS Tracking
Continuous Tracking



RaceJoy

RFID Bib/Chip Notifications and Predictive Pace Map Tracking

- Direct streaming of timing data from RaceDay Scoring to RaceJoy users.
- The number of alerts issued depends upon the amount of timing equipment placed on the course.
- Simplified enablement for spectators.
 - No setup prior for Text Alerts or link – just use RaceJoy.

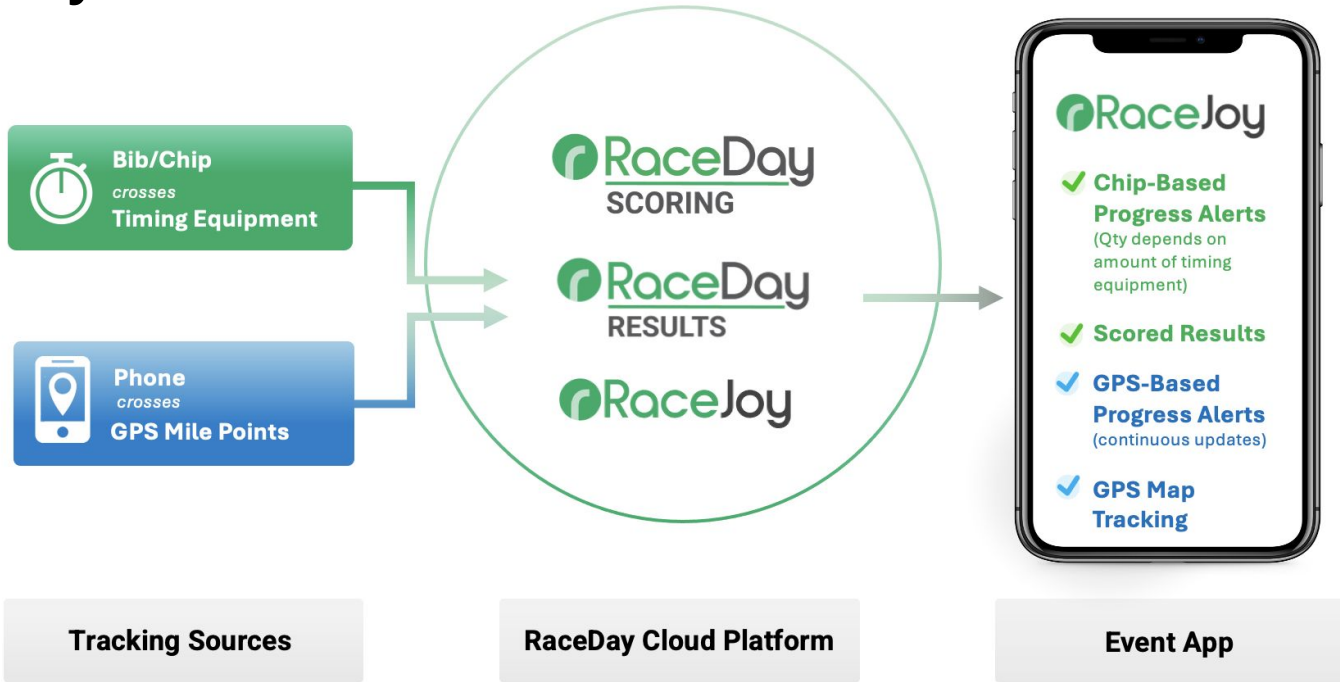
Participant does NOT need to carry phone or use RaceJoy.

Timers may need to charge more for equipment and added staff, but still very affordable.





RaceDay Real-Time



Timers do NOT have to score event in RaceDay Scoring to offer alerts system.

Benefits for Timers

- **Revenue source for timers**
 - Add-on service for your events
- **Free for timers for unlimited events**
 - Included in purchase of RaceDay Suite license
 - Events must use RunSignup's registration.
Otherwise, price to timer is \$750.
- **Easy to set up and manage (especially for 5ks)**
 - Integration with RunSignup's race wizard creates streamlined setup
 - No extra equipment needed

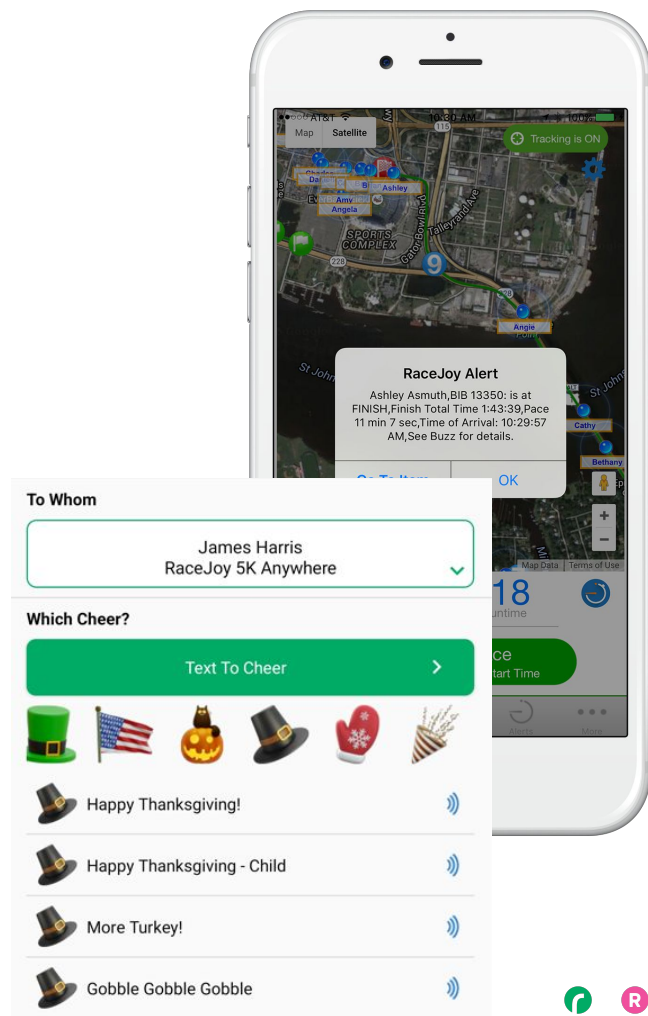


Exclusively Available through
RaceDay Certified Timers

Email info@racejoy.com to get
free certification course.
(video & quiz).

Additional Features

- **Spectators Send Thanksgiving Cheers**
- **Progress Updates: Every Mile**
- **Off Course Alerts (for on-site events)**
- **Results Integration**
 - Virtual events results pushed from app
 - In-Person results displayed in app
- **Central Monitoring & Communications System for Timers and Race Directors**



Race Day Monitoring System

Customize and adjust news alerts and progress alert messages

News

Display live tracking of participants to a large screen at the race site.

Individual race participant progress information like pace and estimated finish time

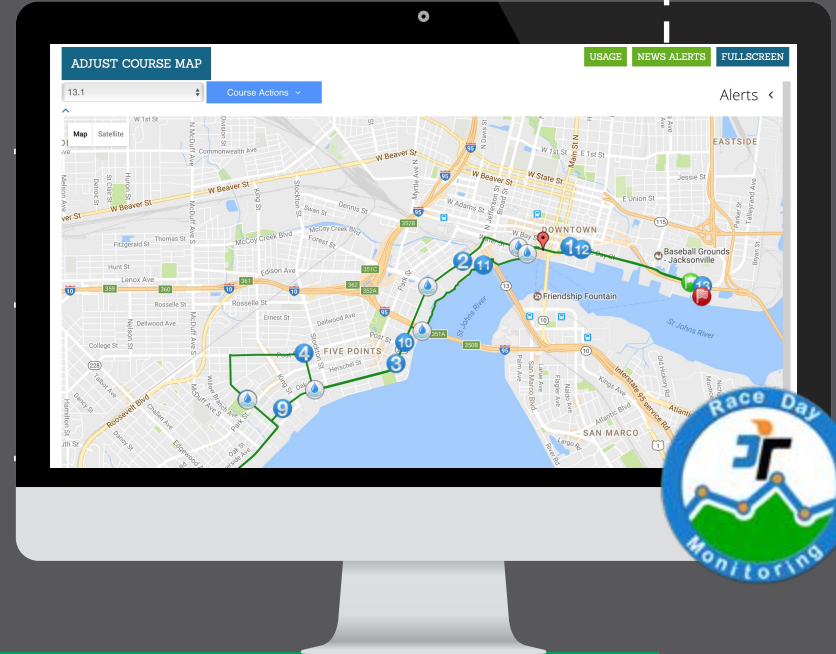


Global view of participants and operations



Access the number of participants who have crossed milestones

2



Send supportive audio messages from the race director to active participants (virtual or on-site)

RaceJoy Monitoring

- Operations Monitoring provides both Chip and GPS Data.
- Easily determine leaders ETA.

Lead Half Marathon Bike Borden
Bib: 9999

Remove Participant

Participant Actions

Lat/Lng:
43.66542233;-70.26967515
Last Update: 6/22/2019 7:55:44 AM

Pace: 05:29
Est. Finish: 1:11:49
ETA: 08:13:15 AM

Course Point List:

Name:	Miss Indi...	Read Time:
START	Pass	06/22/19 07:01:26.00
MILE-1	Pass	06/22/19 07:06:32.00
MILE-2	Pass	06/22/19 07:11:55.00

Facebook Group Madison Mini Marathon - Half Marathon - Google Chrome

https://triperta-web1.racejoy.com/TRI_M2M15/RunSignUpUI/Monitoring?race_id=131236&race_event_days_id=276761&auth_token=UttBRQOPtGMPPIIdATyFBQAKUmA%3D×tamp=1723291217&inc...

Half Marathon Course Actions

Map Satellite

MILE-10

Distance: 10.0000
Sequence: 11
Lat/Lng: 43.072880;-89.420680

Participant List:

Name:	Miss Ind...	Read Time:	Currently Tra...
Dominic Voehler	Pass	2024-08-10T07:53:33	Add
Spencer Kirsteatter	Pass	2024-08-10T07:55:55	Add
Drew Padgett	Pass	2024-08-10T07:56:17	Add
Blake Becker	Pass	2024-08-10T07:56:42	Add
Caleb Wilson	Pass	2024-08-10T07:57:04	Add
Jonah Grant	Pass	2024-08-10T07:57:18	Add

1 - 6 of 6 records

Prev 1 Next Export



RunSignup Results





23% Of Turkey Trots Sent Notifications



550,350 Notifications Were Sent On Thanksgiving

Results notifications sent (by email or SMS) also increased in 2024, with a record 219 races sending more than half a million notifications to participants and spectators. Notifications make race day more fun and engaging for runners and their “fans” alike.

Races Sending Notifications								
	2017	2018	2019	2020	2021	2022	2023	2024
# Races Sending Notifications	73	85	103	68	139	161	202	219
Notifications Sent	112,937	115,118	189,350	38,978	238,727	323,800	447,888	550,350

- Results can be pushed up live to RunSignup
- If activated, RunSignup will send text and email notifications to the athletes of their results
 - RaceDay Tools >> Results >> Set Up Results Notifications and Links

Setup

☒ Allow participants to sign up for text message and email notifications of results.

If you will be doing real-time results, check this box to enable people to sign up for notifications when a participant finishes the race.

 If you promote the text short code that RunSignup uses, you must present [SMS Terms and Conditions](#), Privacy Policy and disclosure that message and data rates may apply as well.

☐ Don't allow text message result notifications to be set up. Email notifications will still be sent.

Registrants who have already signed up for text notifications will still receive a text notification.

☐ Disable notifications for **5K Run/Walk Participant**

☐ Disable notifications for **Kids 1/2 Mile Fun Run**

☒ Disable notifications for **Phantom Runner**

Result notifications are not allowed for virtual events and challenges, but you can set up milestones with notifications ([instructions](#)).

☒ Yes, allow split notifications.

☐ Temporarily disable notifications.

This is useful when testing or if you post results several days after the event.

☐ Hide Participant Lookup & Tracking in Results.

If you do not want the Participant Lookup & Tracking option to display in results, check this box.

☐ Hide in public lists of races with recently updated results.

Year	Result Set	Age Group/Division
2022	RunSignup	All Results

Search by name, bib number, town, etc.

	Place	Bib	Name	Age	Chip Time	Pace
 	1	1014	Brian Flynn	33	29:07.08	8:19
 	2	1016	Kevin Sas	38	29:12.23	8:21
 	3	1035	Evan Bach	23	31:37.67	9:02
 	4	1077	Jordan Desilets	33	34:31.91	9:52
 	5	1092	Larry Minor	33	34:41.28	9:55
 	6	1024	Eddie Kline	48	34:59.64	10:00
 	7	1010	Matt Schreiber	45	35:28.88	10:08
 	8	1075	Andrew Sigwart	33	35:35.83	10:10
 	9	1004	Tom Miller	59	35:47.68	10:14
 	10	1001	LUKE BAIUNGO	50	35:50.81	10:15

< Previous

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Next >

Age Group/Division Results ^

Combined Overall

Place	Name	Bib	Age	Overall	Gender	Location	Time
1	Brian Flynn	1014	33	1	M	US	29:07.08



Perks of Results at RunSignup

Clicking into the individual's results provides additional information

- Detailed results for viewing/sharing
- Photos link to Athletes - **now even more effective with Mobile Timing Photos**
- Custom finisher certificates can be created

Results > Individual Result

RunSignup Summer Symposium (Event Direct) Add and compare participants Clear All

Kevin Sas
RunSignup Summer Symposium (Event Directors & Timers)
Male Age 38 Fitchburg, WI

Photos Certificate Log Activities

BIB 1016

Chip Time 29:12.23 Gun Time 29:16.67 Pace 8:21 Overall 2 of 56

Questions About Results?

Combined Overall 2 of 3

Gender Place: 2

Photos View All Photos

Share this Page

URL: <https://runsignup.com/Race/Results/7199/IndividualResult/GFPH?resultSetId=329919#U55394066>

0



RaceDay Photos



RaceDay Photos



16% of Races Uploaded Photos On Thanksgiving Day



102,643 Photos Were Uploaded On Thanksgiving Day

Improve the RaceDay Experience

- Happier participants creates repeat participants
- Positive word-of-mouth is powerful and effective marketing tool
- Social endorsement of your race increases registrations
- Helps to turn current spectators into future participants
- Turkey Trots are often the only race some people run each year - you can change that and reach a new audience



Make RaceDay Last Forever

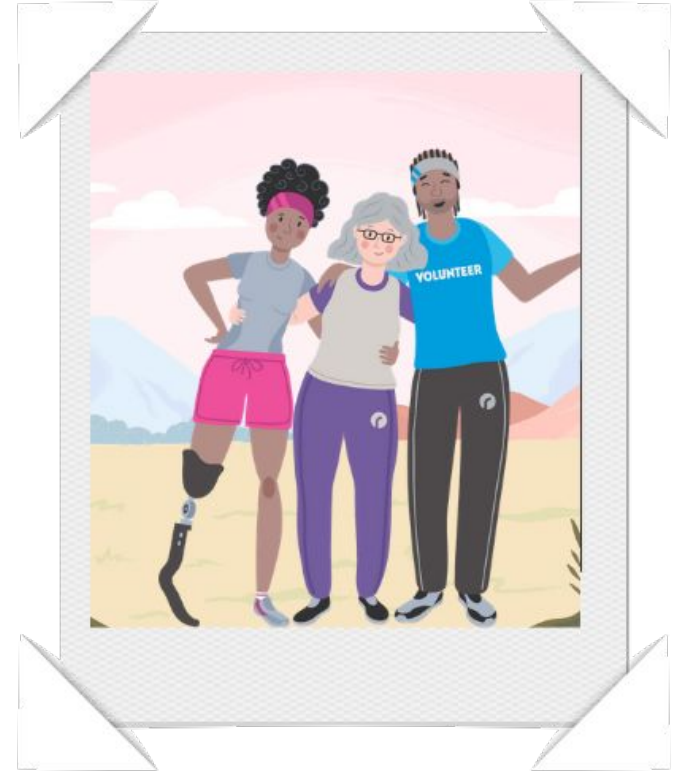
Photos are shareable assets that:

- Bring participants back to your race website after the event concludes
- Provide an instant reminder of the fun of the day
- Can be printed as a permanent keepsake from your event
- Make ideal images to use in future advertising for your event



Photos Connect People

- Photos are downloadable and easy to share on Facebook
- Friends and family who see shared photos are more likely to express an interest in joining in the future.
- Photos (and participant uploads) connect virtual and in-person participants
- Watermarks on photos provide you an additional branding opportunity or sponsor reward.



Photos Setup

The screenshot shows the RaceDay Photos Setup interface. On the left is a dark sidebar with a search bar and a list of menu items: Dashboard, Race, RaceDay Tools, Participants, Reports, Email Marketing, Promotion, CRM, CRM V2 (Admin Only), Donations, Fundraising, Store, Financial, Volunteers, Sponsors, Photos, Marketplace, and Multi-Race Registration. The 'Photos' item is highlighted in blue. A pink arrow points from the 'Photos' item in the sidebar to the 'Photos Setup' link in the main content area. Another pink arrow points from the 'Photos' item in the sidebar to the 'Save Photo Settings' button in the main content area. The main content area has a light blue header with the word 'Photos' and a sub-header 'Photos Setup' with the description 'Modify photo and watermark settings.' Below this are three sections: 'Upload Photos' (Upload photos to albums.), 'View & Manage Photos' (View photos, update bib tags, and delete photos.), and 'Photo Albums' (Edit album names and view album stats.).

Photos Setup

Change Year

08/01/21 ▾

Photos Access

- ☒ Show Race Photos — Public
☐ Hide Race Photos — Private

Searching

If results have not yet been posted, enabling this setting allows participants to search by participant data.

- ☐ Allow Searching by Participant Data
☐ Hide Photos Search Bar

Sort Photos By

Date Taken (Ascending) ▾

Uploads

- ☐ Allow participants to upload photos.

Tagging

- ☐ Allow Public Tagging for all photos.
☐ Allow Public Lost & Found Tagging for photos without bib numbers.

Photo Approvals

- ☐ Require Approval For Photo Uploads

Watermark

- ☐ Apply a watermark to race photos.

Save Photo Settings

Photos Examples

Year	Result Set	Age Group/Division
2020	Virtual 8K	All Results

Place	Bib	Name	Gender
229	1027	 Bob Bickel	M

Page 1

Scott Coffee Moorestown Rotary 8K

Sun May 30 - Sat June 5

Moorestown, NJ 08057 US [Directions](#)



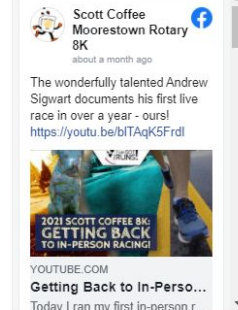
Photos

[Back to Albums](#)



Bob Bickel
Bib #1027

[Upload Images](#)



Photos Examples



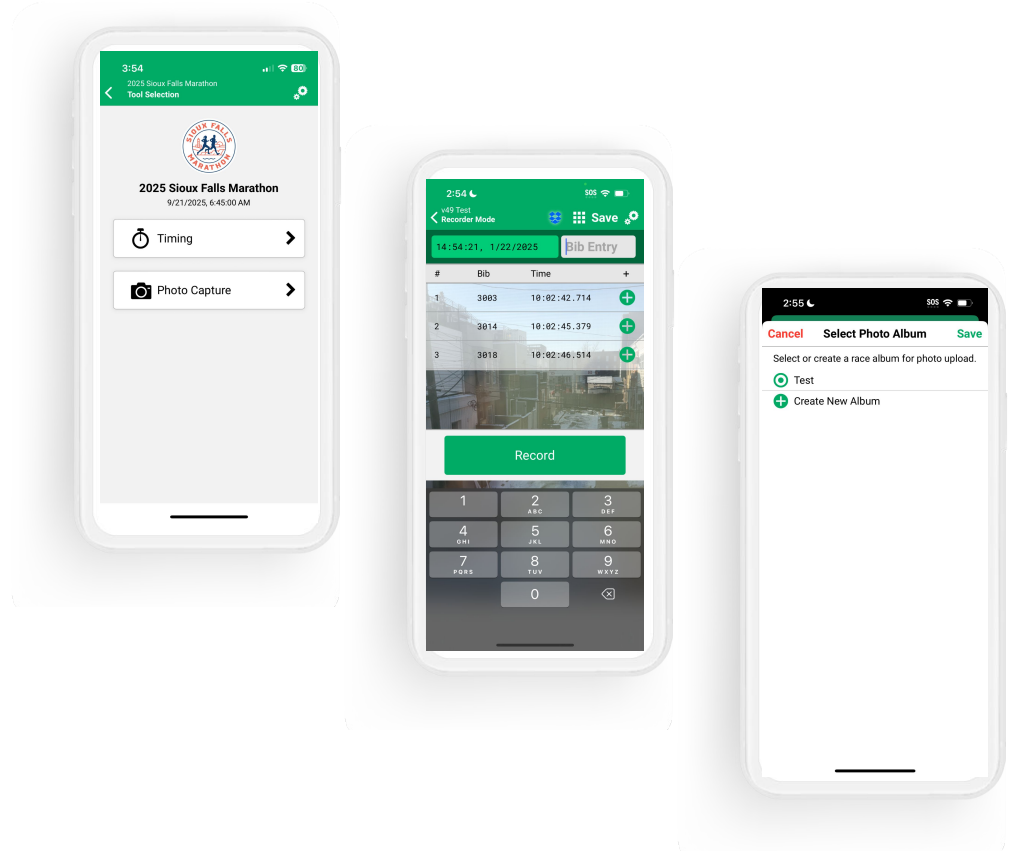


Introduction to **Mobile Timing Photos**



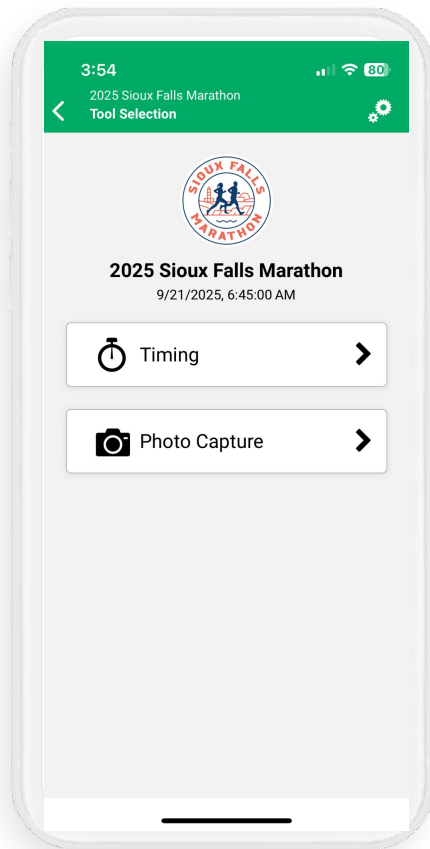
RaceDay Photos

- A fully integrated solution to allow volunteers/staff to take photos on Race Day and have them automatically uploaded to the RunSignup Photos platform which will detect and tag bib numbers and match them to results automatically.
- Two ways to take photos:
 - Standalone Photo Capture Mode.
 - Photo Capture while recording Backup Times.



Standalone Photo Capture

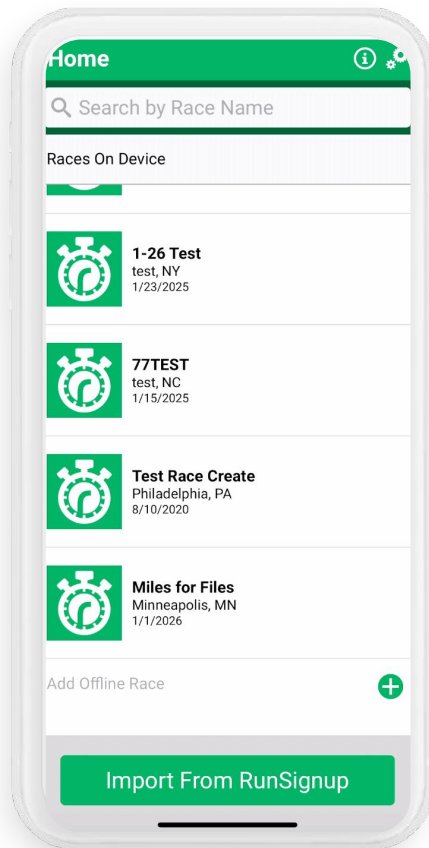
- Import Race from RunSignup.
- Select Photo Capture
- Create an Album to place photos in, or select an existing one.
- Take photos!
- Photos are automatically uploaded to RunSignup's Photo Platform and tagged with bib numbers.
- Photos are automatically linked to Results when they are published.



Backup Mode

Photo Capture

- Import Race from RunSignup.
- Select Backup Timing
- Select what Events you want to include in the bib entry grid.
- Go to Settings in the top right
- Enable Photos.
- Create an Album to place photos in, or select an existing one.
- Photos are now taken whenever you tap a bib number or enter in a time.
- Photos are automatically uploaded to RunSignup's Photo Platform and tagged with bib numbers.
- Photos are automatically linked to Results when they are published.



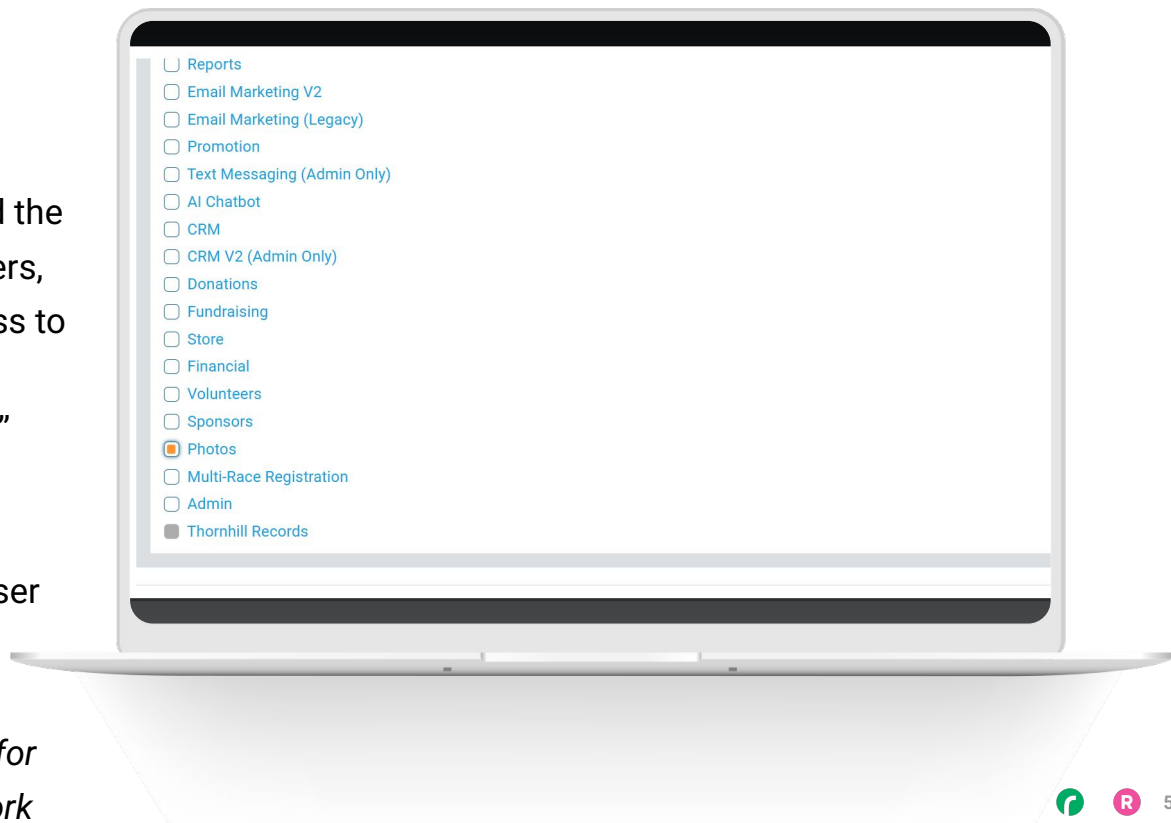


Set up Photo Access

Users must have access to photos to find the Race in the import step - this can be Timers, Race Directors, or Dashboard Page Access to Photos

- Go to “Secure Access/Info Sharing”
- Set Up Dashboard Page Access
- Add Access
- Photos must be checked for this user

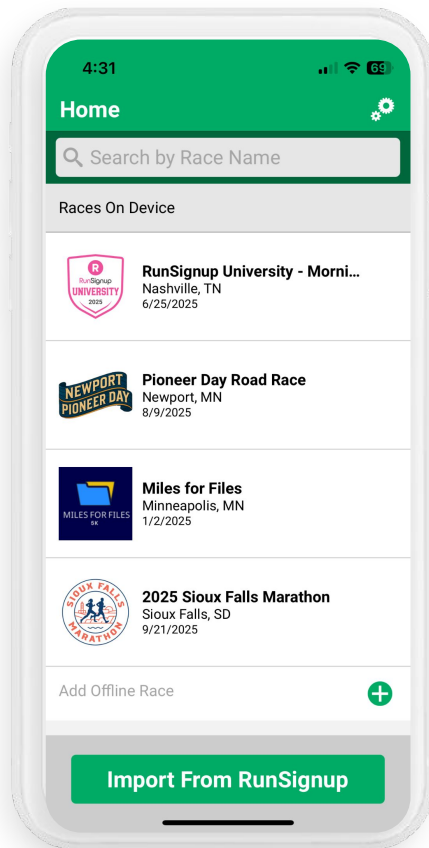
Note: the user must be logged in to the RunSignup account with this access level for the OAuth step of importing the race to work





Import a Race from RunSignup

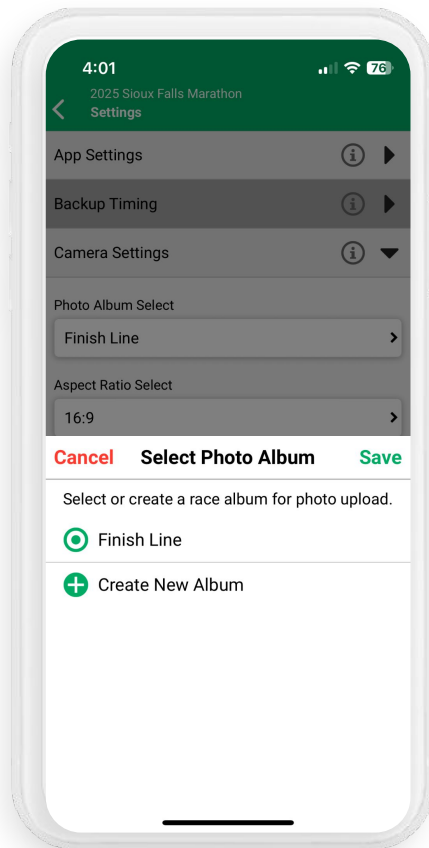
- Import from RunSignup
- Allow Access from the OAuth if not logged in/authorized
- Select the race photos will be taken for





Import a Race from RunSignup

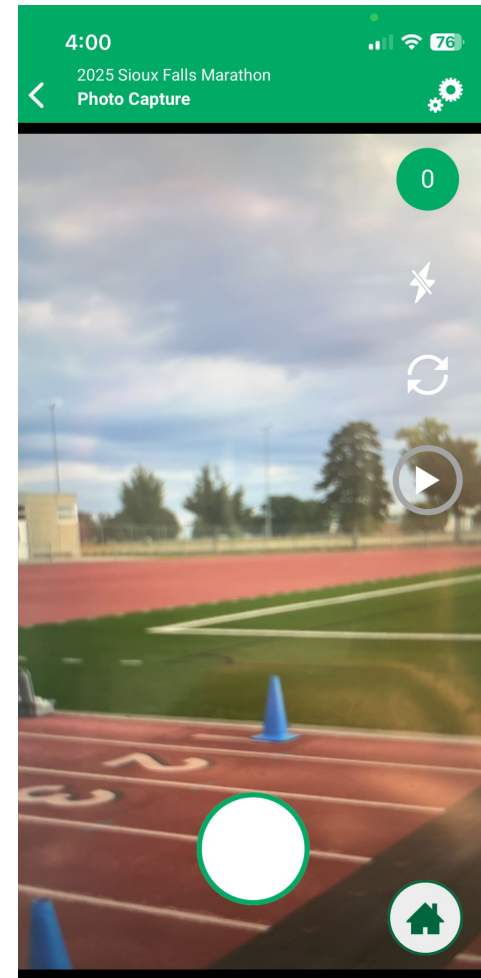
- Select Photo Capture
- Select or create a race album for photo upload
- Keep in mind this name should be descriptive and for public consumption!





Main Screen

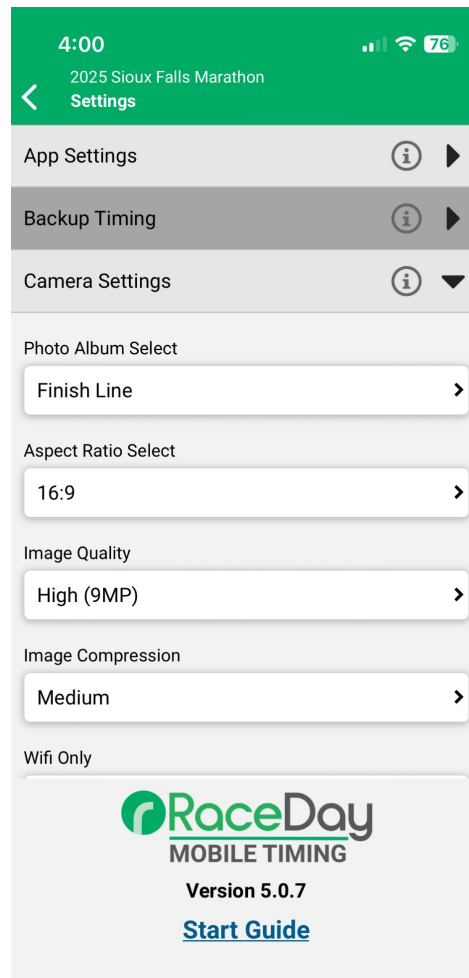
- **Settings** are found in the “Gear” menu in the upper-right corner
- **Count** indicates how many photos have been taken, and if any are not uploaded
 - Green means all are uploaded
 - Yellow means some are not uploaded
 - Red means there are photos waiting to be uploaded and the number pending has not changed for more than 15 min (or you have no connection)
 - Tapping on this number will tell the number of photos taken and the number remaining to upload
- **Flash** on/off
- **Flip** camera (not recommended)
- **Auto-Capture** status
- **Manual capture** button (or use a bluetooth clicker!)
- **Race home** (within Mobile Timing)





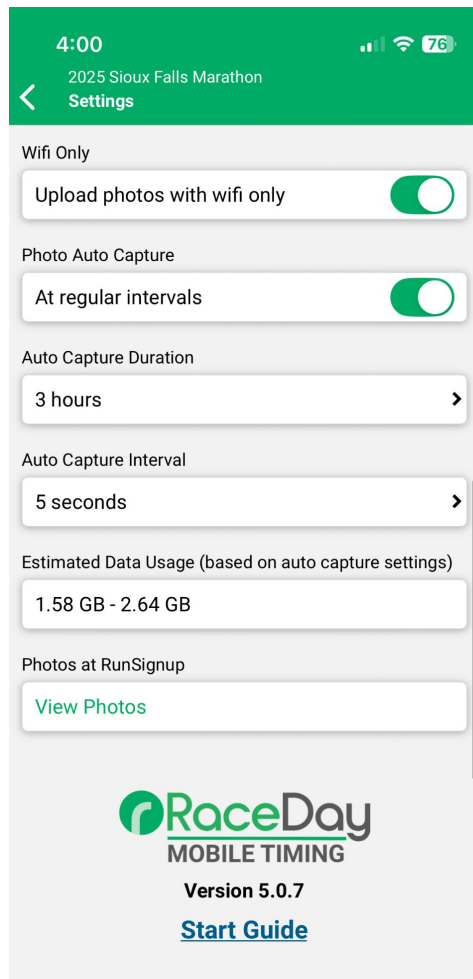
Settings pt. 1

- **App Settings** - login info (RunSignup) and Device Name
- **Photo Album Select** - Select where photos will upload or create a new album
- **Aspect Ratio Select** - 4:3 or 16:9
- **Image Quality** - High, (9MP) Medium (5MP), Low (2MP)
- **Image Compression** - High, Medium, or Low



Settings pt. 2

- **Wifi Only** - Only uploads when on Wifi - photos will not upload until the user opens the app on a Wifi network.
- **Photo Auto Capture** - turning on requires you to “start” auto-capture
- **Auto Capture Duration** - How long should the app auto-capture for (from start of “play”) in hours
- **Auto Capture Interval** - How often should it capture in seconds
- **Estimated Data Usage**
 - If auto capture is on, this is the estimate for the entire duration
 - If off, it is the estimated data usage for 100 photos
 - This is based on quality and compression and is an estimate
- **Photos at RunSignup** - View the photos!





Best Practices

- ALWAYS set at least one watermark
- Test your framing - you can set up a Test album and delete it (and the photos in it) once you have your framing and logo sizing correct
- If your logo is too big or you have an alternate logo you want to use, set up a Hidden Sponsor
 - Sponsors -> Manage -> Hide this sponsor on your race website





Best Practices

- Make sure your numbers are easily visible!
- 4 digit bib ranges are best
- Good “Kerning” helps - just don’t ask us to define it (kidding, it’s the spacing between characters)
- If you’re pulling photos, the url format is:

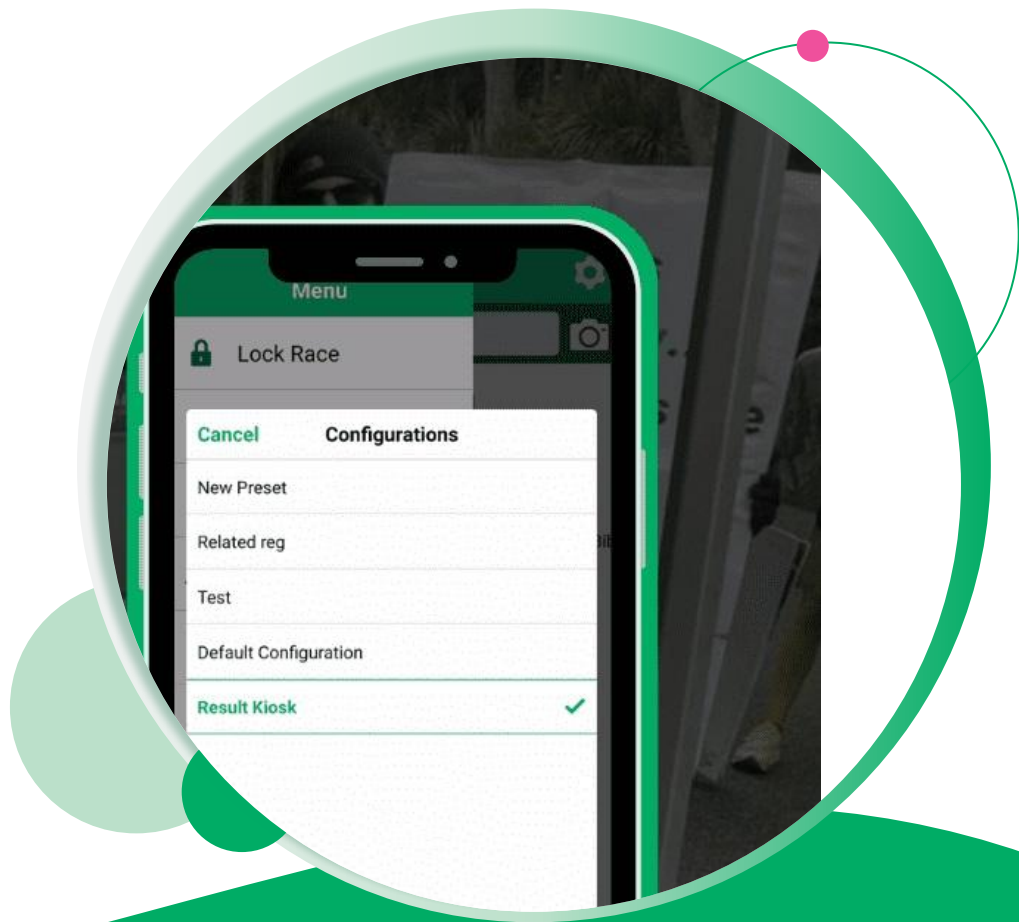
[https://runsignup.com/Race/Photos/\[raceID\]/\[set\]/\[bib\]](https://runsignup.com/Race/Photos/[raceID]/[set]/[bib])





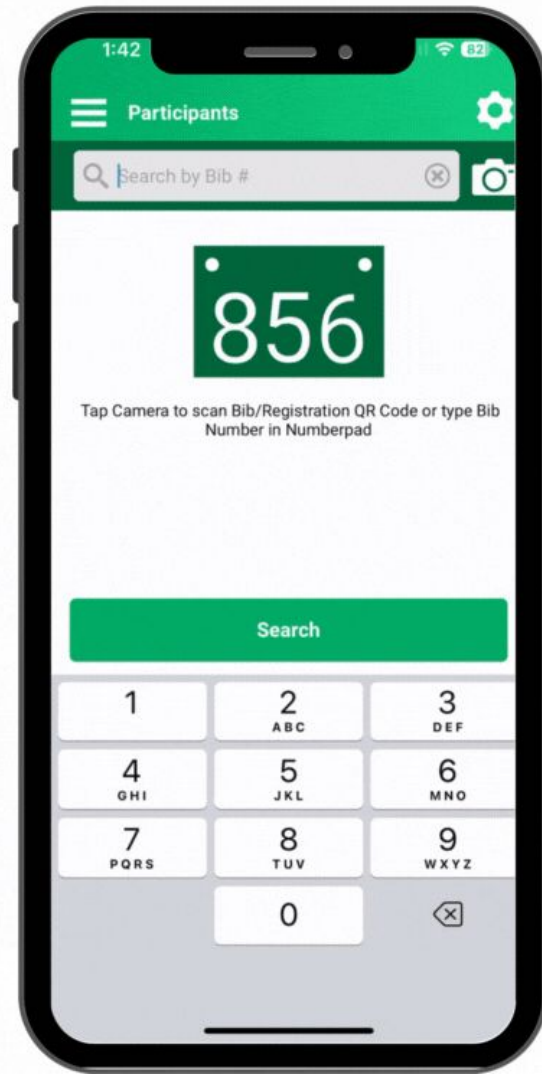
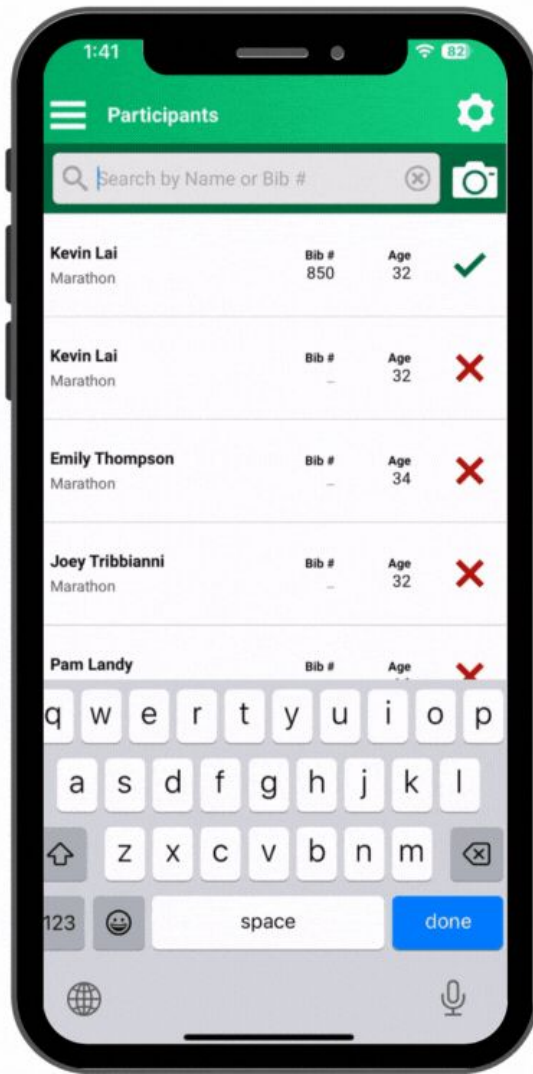
RaceDay CheckIn

Other Functions



Results Kiosk

- General Options
 - My Device Settings
 - Lookup Method
 - Kiosk Mode



Results Kiosk

Participants

Search by Bib #

856

Tap Camera to scan Bib/Registration QR Code or type Bib Number in Numberpad

Search

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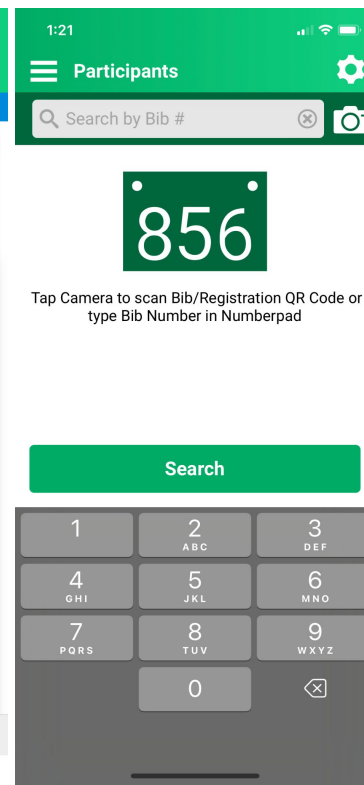
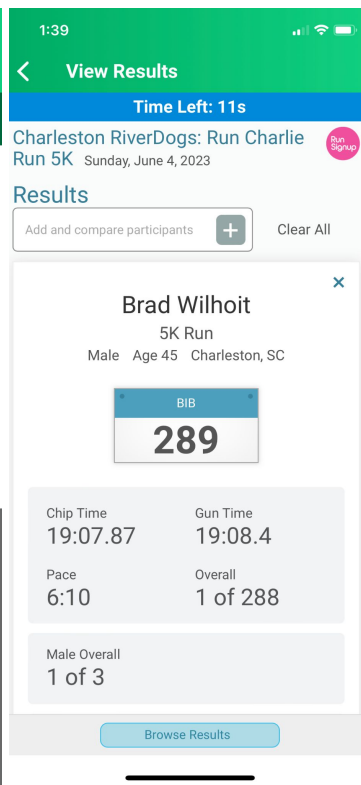
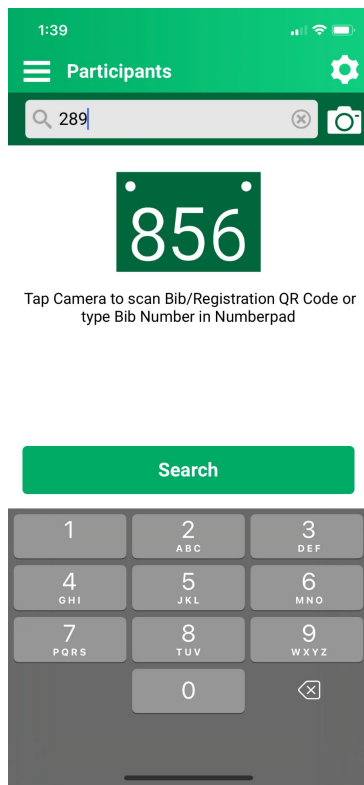
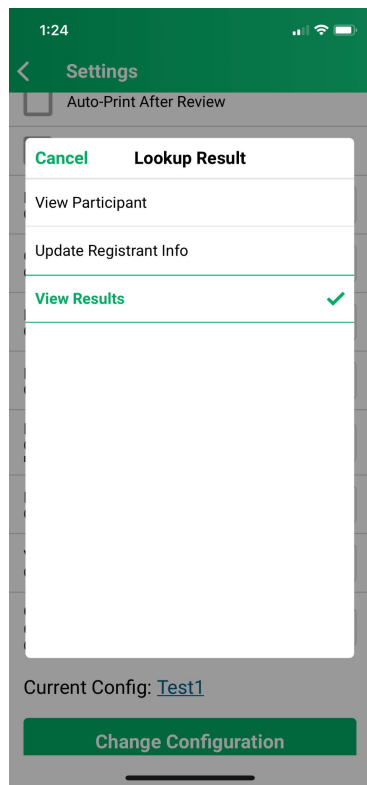
#+=

ABC

undo

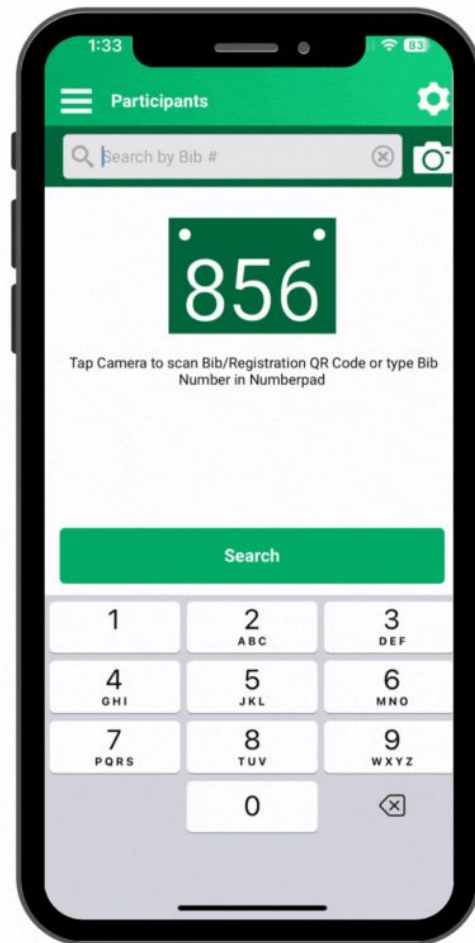
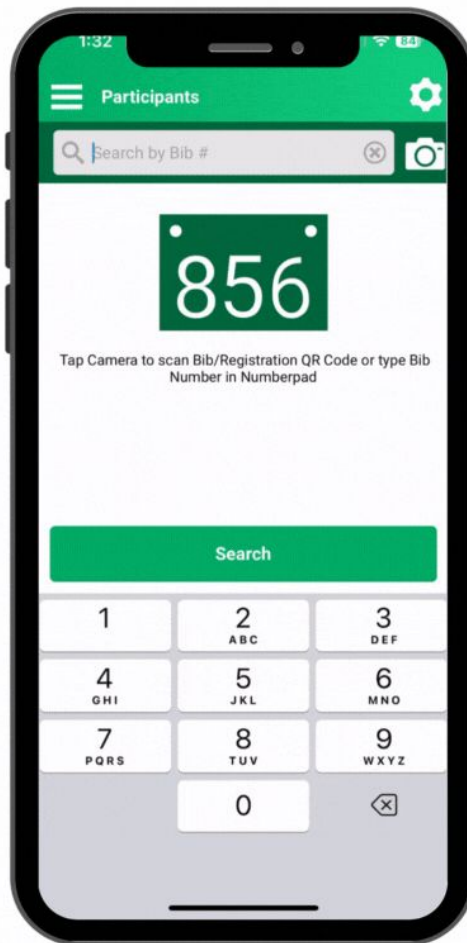
ABC

Results Kiosk

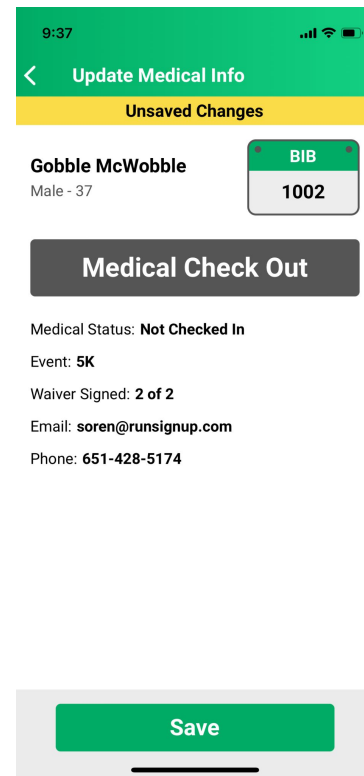
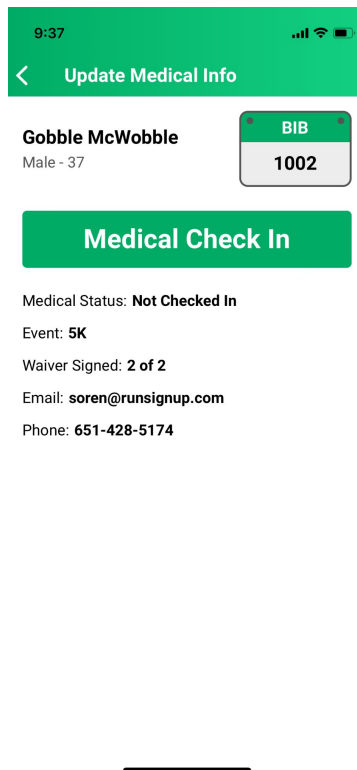
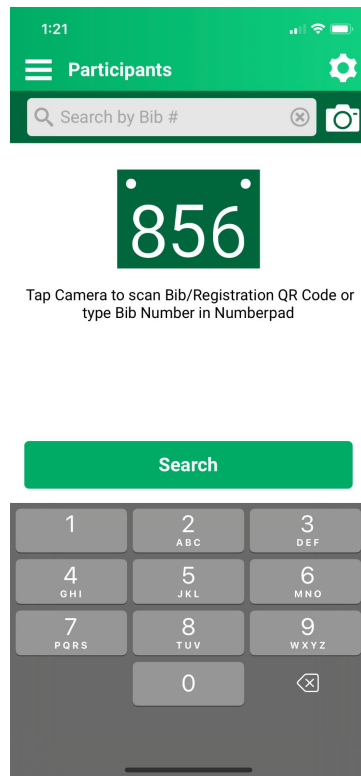
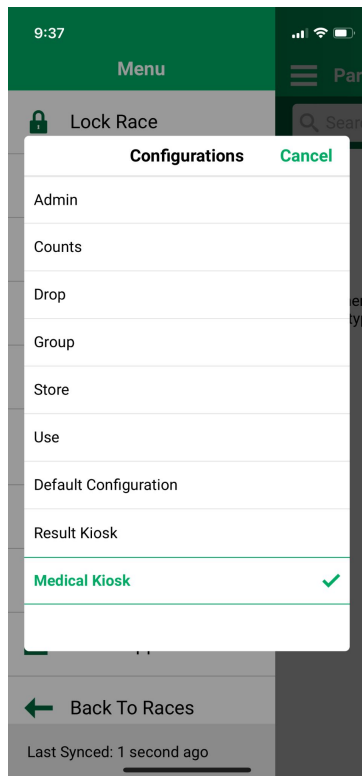


Change Mode

- General Options
 - My Device Settings
 - Lookup Method
 - Kiosk Mode
 - Lookup Result
 - Update Registration



Medical Tent



Turkey Trot and RaceDay Suite

In Review

- RaceDay Registration
- RaceDay CheckIn (participant and volunteer)
 - Dynamic Bib Assignment
 - Faster Group CheckIn
- RaceJoy
 - Bib/Chip Tracking
- Results
- RaceDay Photos
- RaceDay CheckIn Other Functions
 - Results kiosk
 - Medical tent





Invite Your Race Organizers

**Thursday, November 6
at 2pm ET**



**Turkey Trot Prep for Race
Organizers:
RaceDay Real-Time Tech**





2026 Timer Education Summit

January 27 and 28

Tampa, Florida

- Two Main Educational Tracks:
 - Introductory and Timer Certifications
 - Advanced
- AI Workshops
- Technology Demo and One-On-One Training
- Morning Run and Live Tech Demonstration

Plus, Timer Collaboration and Networking



Questions?



Thank You For Joining Us Today

Any questions?

